

# **3<sup>rd</sup> OSCE-wide Seminar on Passenger Data Exchange**

**Vienna, 31 October – 1 November 2019**

**Organised Jointly by the**  
**Organization for Security and Co-Operation in Europe &**  
**the United Nations Office of Counter Terrorism**

## **Venue:**

Ratsaal in Hofburg, 5<sup>th</sup> floor  
Hofburg Congress Centre, Heldenplatz, 1010 Vienna

**THURSDAY, 31 OCTOBER 2019**

<b>13:00 – 13:30</b>	<b>Registration of participants</b>
<b>13:30 – 14:00</b>	<p><b>Welcoming and Introductory Remarks</b></p> <p><b>Mr. Paul Bekkers</b>, Director of the Office of the Secretary General, OSCE</p> <p><b>Mr. Lukáš Parížek</b>, State Secretary of the Ministry of Foreign and European Affairs of the Slovak Republic, Special Representative of the OSCE Chairperson-in-Office for the Slovak OSCE Chairmanship 2019 [TBC]</p> <p><b>Mr. Jelle Postma</b>, Chief of the CT Travel Programme and Aviation Security, United Nations Office of Counter Terrorism</p>
<b>14:00 – 15:30</b>	<p><b>Session 1 – Getting your legislation right</b></p> <p><i>States are unable to collect passenger data without first putting in place the right legislation that obliges airlines to transmit the data while also maintaining data privacy safeguards. This session will examine airline legislative requirements, existing legislative good practices and available model/template laws.</i></p> <p><b><u>Keynote presentations (7-10 min.):</u></b></p> <p><b>Mr. Patrick Sgueglia</b>, Product manager, Lufthansa – <i>Legislative requirements for airlines to send the data.</i></p> <p>[Representatives of countries who have passed API/PNR legislation], – <i>Lessons learned from the local experience in drafting/amending legislation on passenger data exchange [TBD]</i></p> <p><b>Ms. Fernanda Lombardi</b>, Programme Officer, United Nations Office on Drugs and Crime (UNODC) – <i>Presentation on possible legislative support in drafting/amending relevant laws and regulations</i></p> <p><b><u>Moderator:</u></b></p> <p><b>Ms. Albina Yakubova</b>, Programme Manager, OSCE Transnational Threats Department</p> <p><b>Followed by discussions and Q&amp;A</b></p>
<b>15:30 – 16:00</b>	<b>Coffee break</b>
<b>16:00 – 17:30</b>	<p><b>Session 2 – Carrier engagement and connectivity</b></p> <p><i>Once legislation is in place, a State needs to partner with the airlines operating in its country in order to ensure connectivity is established and that data quality is maintained. Therefore, this session will look at both how best to collaborate and partner with the airlines in your country, and also some of the connectivity options that are available.</i></p> <p><b><u>Keynote presentations (7-10 mins.)</u></b></p> <p><b>Ms. Nuria Fermoso</b>, Regional Manager Passenger Experience &amp; Facilitation, International Air Transport Association (IATA) – <i>Presentation on good practices in engaging with airlines</i></p> <p><b>Ms. Ros Anchors</b>, Assistant Director, Carrier Engagement and Data Analysis Team (CEDAT),</p>

	<p>United Kingdom – <i>Presentation on the UK’s experience in engaging with airlines. [TBC]</i></p> <p><b>Mr. Peter Butler</b>, DCS Product Manager, Amadeus – <i>Presentation on available connectivity options [TBC]</i></p> <p><b>Mr. Ingo Rössler</b>, Chief Commercial Officer, Edifly – <i>Presentation on available connectivity options</i></p> <p><b><u>Moderator:</u></b></p> <p><b>Mr. Simon Deignan</b>, Programme Manager, OSCE Transnational Threats Department</p> <p><b>Followed by discussions and Q&amp;A</b></p>
<b>17:30-18:30</b>	<b>Evening networking reception</b>
<b>FRIDAY, 1 NOVEMBER 2019</b>	
<b>09:00 - 10:30</b>	<p><b>Session 3 – How to use passenger data: lessons learned and best practices?</b></p> <p><i>On its own, passenger data is just data. For it to be valuable, it needs to be examined, analysed, checked against watch-lists, and shared with relevant authorities. This session will focus on some of the good practices in analysing, profiling and watch-listing that targeting centres and Passenger Information Units (PIU) are currently engaged in.</i></p> <p><b><u>Keynote presentations (7-10 min.):</u></b></p> <p><b>Mr. Jan Hartlief</b>, Passenger Information Unit, Netherlands - <i>Presentation on how to set up and use profiles</i></p> <p><b>Mr. Szabolcs Deli</b>, Senior Passenger Information Unit Operator/Analyst, Counter-terrorism Information and Criminal Analysis Centre of Hungary – <i>Presentation on how to set up and use profiles [TBC]</i></p> <p><b>Ms. Jennifer Pappas</b>, US Customs and Border Protection – <i>Presentation on analysing, profiling, using and watch-listing passenger data in the United States of America</i></p> <p><b>Mr. Kimmo Haunia</b>, Border Guard Master Sergeant, Finnish Border Guard – <i>Lessons learned on analysing, profiling, using and watch-listing passenger data in Finland</i></p> <p><b>Mr. Cristian Fanelli</b>, Law Enforcement Analyst, UN Office of Drugs and Crime – <i>Presentation of profiling training conducted by UNODC/AIRCOP</i></p> <p><b><u>Moderator:</u></b></p> <p><b>Mr. Goran Stojkovski</b>, Customs Advisor, Border Security and Management Unit, OSCE Transnational Threats Department</p> <p><b>Followed by discussions and Q&amp;A</b></p>
<b>10:30 - 11:00</b>	<b>Coffee break</b>
<b>11:00 - 12:45</b>	<p><b>Session 4 – Assessing the market – what are the options?</b></p> <p><i>There is a variety of options available in the market, and States should only go shopping when they know what they need, Session 4 will be a panel discussion among some of the key IT service providers that offer API/PNR analysis systems. States are strongly encouraged to use this</i></p>

	<p><i>session to compare and contrast the products, services and in particular the prices, of the companies.</i></p> <p><b><u>Presentations from industry representatives (5 min.)</u></b> – <i>Sharing of experience and best practices in establishing connectivity between government and airlines’ systems and in bringing API and PNR systems online</i></p> <p>DATI Group [TBC]</p> <p>Idemia [TBC]</p> <p><b>Mr. Steven O’Neill</b>, Program Manager, Collins Aerospace</p> <p><b>Mr. Andy Smith</b>, Head of Business Development, Border Management, SITA</p> <p><b>Mr. Roelof Troost</b>, Head of Technology, WCC Smart Search &amp; Match</p> <p><b>Mr. Renaud Irminger</b>, CEO, Travizory</p> <p><b><u>Moderator:</u></b></p> <p><b>Mr. Andrew Priestley</b>, OSCE API/PNR Expert</p> <p><b>Followed by discussions and Q&amp;A</b></p>
<p><b>12:45 – 14:00</b></p>	<p><b>Lunch break</b></p>
<p><b>14:00 – 15:30</b></p>	<p><b>Session 5 – Available technical and financial support from donors and international organizations</b></p> <p><i>An API/iAPI/PNR system can be a rather costly process to establish, operate and maintain. In addition to the global <a href="#">UN Counter Terrorist Travel Programme</a>, there are a number of international organizations and donor states that provide financial and/or technical support that can greatly assist States in fulfilling their commitments in Resolution 2396. Session 5 will therefore present available options for support.</i></p> <p><b><u>Presentations from donors (7-10 min.)</u></b> – <i>Discussion of potential donations of API and PNR systems for requesting participating States:</i></p> <p><b>Ms. Jennifer Pappas</b>, US Customs and Border Protection – <i>Presentation of Automated Targeting System – Global (ATSG)</i></p> <p><b>Ms. Jin Randhawa</b>, Technical Officer, Security, Compliance and Enforcement Directorate, World Customs Organization (WCO) – <i>Presentation of Global Travel Assessment System (GTAS)</i></p> <p><b>Ms Aurelie Gaudron</b>, Research Officer, Research and Innovation Unit, Frontex [TBC]</p> <p><b>Ms. Jane Woolley</b>, UK Border Force Senior Officer, Intelligence Directorate, Project Hunter – <i>Presentation of available support under Project Hunter</i> [TBC]</p> <p><b>Ms. Livia Styp-Rekowska</b>, Senior Regional Immigration and Border Management Specialist, International Organization for Migration – <i>Presentation of available co-operation opportunities</i> [TBC]</p> <p><b>Followed by discussions and Q&amp;A</b></p> <p><b><u>Moderator:</u></b></p>

	<p><b>Mr. Simon Deignan</b>, Programme Manager, OSCE Transnational Threats Department</p> <p><b>Followed by discussions and Q&amp;A</b></p>
<b>15:30 – 16:00</b>	<b>Coffee break</b>
<b>16:00 – 17:00</b>	<p><b>Conclusion</b></p> <p><i>This session will outline conclusions and recommendations from the seminar sessions. The sessions' moderators will identify initiatives, lessons learned and challenges in relation to the topics presented and discussed, and how the OSCE, building on its expertise, can continue working in this field, complementing efforts of other international/regional organizations.</i></p> <p><b><u>Moderators:</u></b></p> <p><b>Session 1:</b> Ms. Albina Yakubova, Programme Management Officer, OSCE Transnational Threats Department</p> <p><b>Session 2:</b> Mr. Simon Deignan, Programme Manager, OSCE Transnational Threats Department</p> <p><b>Session 3:</b> Mr. Goran Stojkovski, Customs Advisor, OSCE Transnational Threats Department</p> <p><b>Session 4:</b> Mr. Andrew Priestley, OSCE API/PNR Expert and Director, Agile Borders</p> <p><b>Session 5:</b> Mr. Simon Deignan, Programme Manager, OSCE Transnational Threats Department</p>
<b>17:00 – 17:30</b>	<b>Closing Remarks and Way Forward</b>