

Centres for Social Work (continued)

- Mitrovica/Mitrovicë North: +383 28 497 483
- Mitrovicë/Mitrovica South: +383 44 209 878
- Novo Brdo/Novobërdë: +383 44 629 586
- Obiliq/Obilić: +383 45 890 861
- Partesh/Parteš: +383 49 956 952
- Pejë/Peć: +383 44 298 803
- Podujevë/Podujevo: +383 44 123 283
- Prishtinë/Priština: +383 44 260 770
- Prizren: +383 44 955 168
- Rahovec/Orahovac: +383 44 200 658
- Ranilug/Ranillug: +383 49 774 950
- Shtime/Štimlje: +383 44 722 918
- Skenderaj/Srbica: +383 28 582 247
- Štrpce/Shtërpçë:
+383 49 921 585 and +383 44 130 463
- Suharekë/Suva Reka: +383 44 183 877
- Viti/Vitina: +383 44 194 041
- Vushtrri/Vučitrn:
+383 28 570 609 and +383 28 572006
- Zubin Potok: +383 28 460 064
- Zvečan/Zveçan: +383 28 6651

KOSOVO POLICE
DOMESTIC VIOLENCE
UNIT

CENTER FOR
SOCIAL WORK

SHELTERS FOR
VICTIMS OF DOMESTIC
VIOLENCE

VICTIMS' ADVOCACY
AND ASSISTANCE
OFFICE

HEALTH
INSTITUTIONS

REMEMBER!

You have the right to **contact service providers in your language.**

You have the right to **ask the police, the Victim's Advocates, shelters and the Centres for Social Work** to assist you in submitting a request for **a protection order.**

A protection order is a decision issued by a court that will **order the perpetrator to stay away from you.**

You can seek **support regardless of the movement restrictions related to COVID-19.**

All service providers for the victims of domestic violence across Kosovo remain open and operational during the COVID-19 pandemic.

First Contact Service Providers for Victims of *Domestic Violence* in Kosovo

Domestic violence is not a private matter! Domestic violence is a crime!

Domestic violence can be physical, psychological, sexual and economic.

If you are a victim of domestic violence, **CONTACT** one of the service providers!

KOSOVO POLICE

Will ensure your security, draft a police report of the domestic violence case and help you to contact other services, including shelters.



Contact: **0800 19999** or **192**, functional 24/7



You can also use the Mobile App: **Lajmero Policine** to report domestic violence (available in Albanian, Serbian and English languages in Google Play - Android, free of charge).

VICTIMS' ADVOCATES

Will help you with legal matters and represent you in court. Their services are **free of charge!**



Contact: **0 800 11 112** functional 24/7

or one of their regional offices:

- Ferizaj/Uroševac:
+383 44 161 138 and 0290 325 602
- Gjakovë/Đakovica:
+383 44 418 668 and (tel) +381 390 320 228
- Gjilan/Gnjilane:
+383 44 310 467 and 0280 320 462
- Mitrovicë/Mitrovica South:
+383 44 310 46
- Pejë/Peć:
+383 44 348 164 and (tel) +383 39 421 194
- Prishtinë/Priština:
+383 44 345 357 and +383 44 425 471
- Prizren: +383 44 345 360

HEALTH CARE INSTITUTIONS

Can offer you first aid and psycho-social support **free of charge.**

Contact one of the regional hospitals:

- Gjilan/Gnjilane Regional Hospital:
+383 280 321 111/0280 320 190
- Mitrovica Hospital: +383 43 99 77 88
- Pejë/Peć Hospital: +383 49 930 296
- Prishtinë/Priština Main Family Health Center: +383 44 255 930
- Prizren Hospital:
+383 49 216 197 and +383 44 216 197

SHELTERS FOR VICTIMS OF DOMESTIC VIOLENCE

Will provide you with safe accommodation, food and psycho-social support immediately.

You can access the shelter with your children, including boys up to 12 years old.

Shelters for victims of domestic violence are open during the COVID-19 pandemic.

Contact one of the regional shelters:

- Ferizaj/Uroševac: +383 44 779 799
- Gjakovë/Đakovica:
+383 44 830 151 and +383 44 923 294
- Gjilan/Gnjilane:
+383 44 125 729 and 0280 325 700

- Mitrovicë/Mitrovica South:
+383 44 847 281
- Novo Brdo/Novobërdë: +383 44 893 584
- Pejë/Peć:
+ 383 44 223 543 and (tel) 039 421 398
- Prishtinë/Priština: + 383 44 425 111
- Prizren: + 383 44 380 345
- Zubin Potok: +383 28 478 388

CENTRES FOR SOCIAL WORK

Will inform you about available social services and financial support. They can provide you with psycho-social advice and administrative assistance. They will assist you in accessing other services.

Contact one of the Centres:

- Deçan/Deçane:
+383 44 327 961 and +383 44 125 026
- Dragash/Dragaš: +383 44 415 635
- Ferizaj/Uroševac: +383 49 924 606
- Fushë Kosovë/Kosovo Polje:
+383 44 455 327
- Gjakovë/Đakovica: +383 44 122 599
- Gjilan/Gnjilane: +383 44 125 519
- Glogoc/Glogovac:
038 584 356 and +383 44 181 622
- Gračanica/Graçanicë: +383 49 776 700
- Hani i Elezit/ Elez Han: +383 44 280 363
- Istog/Istok: +383 49 766 504
- Junik: +383 44 253 293
- Kaçanik/Kaçanik: +383 44 709 047
- Kamenicë/Kamenica: +383 44 230 892
- Klinë/Klina:
+383 44 125 026/+383 49 920 699
- Klokot/Klokot: +383 44 511 285
- Leposavić/Leposaviq:
+383 28 83 250 and +383 28 83 977
- Lipjan/Lipljane: +383 44 312 184
- Malishevë/Mališevo: +383 45 985 209
- Mamuša/ /Mamushë/Mamuša:
+383 44 726 465

