



Republic of Serbia
Ministry of Interior

The Development of Community Policing in the Republic of Serbia

Republic of Serbia – Ministry of Interior
Chief Police Inspector Željko Milenić

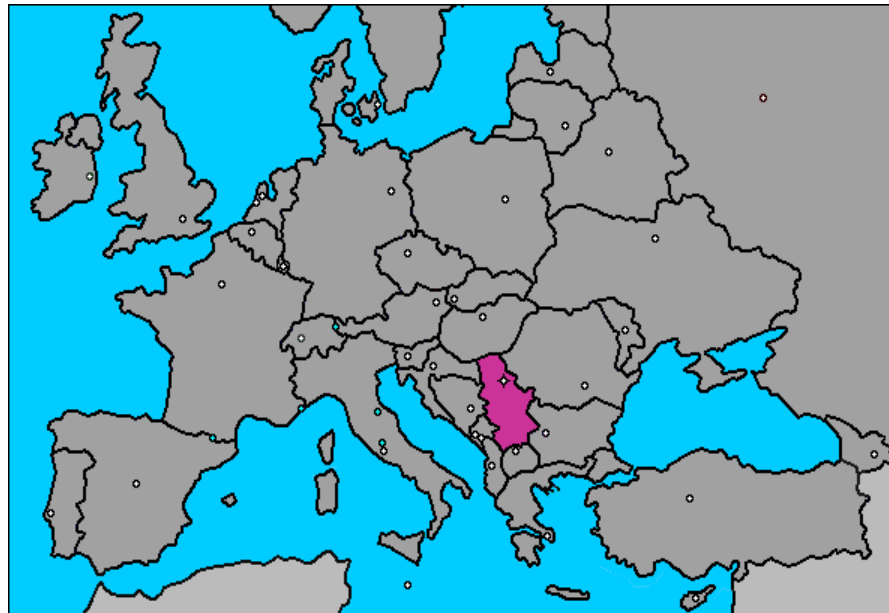
June 2010





Republic of Serbia
Ministry of Interior

Basic data on the Republic of Serbia





Republic of Serbia
Ministry of Interior

Modern challenges and results achieved

- **EU integrations and Visa liberalisation process**
- **Fight against organised crime**
- **Fight against terrorism**
- **Protection of citizens' safety**
- **Legality and professionalism in work**
- **Increase of citizens' trust in the police**





Republic of Serbia
Ministry of Interior

Organisational aspects of Serbian police

- The Ministry
- Police Directorate
- Regional Police Directorates (27)
- Police Stations





Republic of Serbia
Ministry of Interior

Motives for development of Community Policing

- **Democratic values and standards**
- **Equal protection of safety, rights and freedoms**
- **The concept of individual security**
- **Police as public service**
- **Safety needs of the citizens**
- **Accomplishment of human and minority rights**
- **Better quality of life for all the citizens**





Republic of Serbia
Ministry of Interior

Norms for development of Community Policing

- **International norms and standards**
- **Police Law of the Republic of Serbia**
- **Police Code of Conduct of the Republic of Serbia**





Republic of Serbia
Ministry of Interior

Development and experiences gained – Pilot phase

- 2002 to 2004 – Pilot projects
- Contribution of international organisations (OSCE, DFID, NPDKN, SDC)
- Public surveys and surveys within the police
- Evaluation of the pilot phase





Republic of Serbia
Ministry of Interior

Strategic directions in developing Community Policing

- **Development of the police service that responds to the safety challenges and needs of the citizens and the community**





Republic of Serbia
Ministry of Interior

Strategic directions – Goals

- **Modern standards in work**
- **Trust of citizens and communities**
- **Continuous cooperation and partnership with the community**
- **Effective safety prevention**
- **Safer communities and decrease of the fear of crime**
- **Problem-oriented approach**
- **Respect of ethical principles and diversities**





Republic of Serbia
Ministry of Interior

Prerequisites for developing Community Policing

- **Education of police, community representatives and citizens**
- **Development of communication and trust between the police and citizens**





Republic of Serbia
Ministry of Interior

Key elements – pillars of Community Policing

- **Safety prevention**
- **Community-oriented police work**
- **Problem-oriented policing**
- **Safety partnerships**





Republic of Serbia
Ministry of Interior

Partners

- **Citizens**
- **Police**
- **Other state institutions**
- **Local self-government bodies**
- **Minority communities**
- **Civil society**
- **Business community**
- **Media**





Republic of Serbia
Ministry of Interior

Development of communication

- Improving relations with the media
- Open Door Day
- Leaflets on citizens' safety protection
- Development of communication with the young and the old
- Everyday immediate communication between police officers and citizens





Republic of Serbia
Ministry of Interior

Safety prevention

- **Crime prevention**
- **Juvenile delinquency prevention**
- **Decrease of fear of violence**
- **Domestic violence prevention**
- **Hooliganism prevention**
- **Situational prevention**





Republic of Serbia
Ministry of Interior

Safety prevention

- Improving safety prevention of students and schools
- School Police Officer
- Current project conducted on the national level: “Safe childhood – development of safety culture among young people”





Republic of Serbia
Ministry of Interior

Community-oriented police work

- Police work that respects diversities
- Improving presentability of the police
- Working with minority, marginalised and socially vulnerable groups
- Adjusting the police work to the citizens' needs





Republic of Serbia
Ministry of Interior

Problem-oriented policing

- Improving identification and analysis of safety problems
- Steps taken towards persons, situations or communities
- Evaluation of results and processes
- Inclusion of “the owner” of problem
- JUNO projects





Republic of Serbia
Ministry of Interior

Developing partnerships

- **Advisory safety bodies**
- **Composition in line with specificities of particular local community**
- **Defining, prioritising and strategic planning of steps to be taken to solve local safety problems**





Republic of Serbia
Ministry of Interior

WAY FORWARD

- **Adoption of strategic guidelines for further development**
- **Police as the ever-learning institution – modern management techniques (project management)**
- **Developing programmes in line with the specificities of different communities**
- **Wide strategic cooperation**
- **Proactive approach**

