

Municipal Offices for Communities and Return

2021
January-October

Municipal Offices for Communities and Return (MOCRs) are obligatory for all municipalities and are mandated to protect communities' rights, ensure equal access to services and create conditions for sustainable return. MOCRs directly report to the Mayor. The size and number of posts of MOCRs are determined by the percentage of communities residing in the municipality and their needs, as well as the number of planned or expected returnees or repatriated persons.

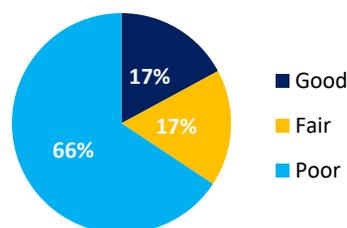
Key Documents

- Regulation 02/2010 for the Municipal Offices for Communities and Return;
- MOCR Terms of Reference - Standard Operating Procedures.

Establishment

MOCRs have been established in 35 municipalities. In Leposavić/Leposaviq, Mitrovica/Mitrovicë North, and Zubin Potok similar offices serving similar functions exist and are not counted as MOCRs in this factsheet. Overall, MOCRs employ 135 officers and their average size is about four posts.

Access to Financial Resources *

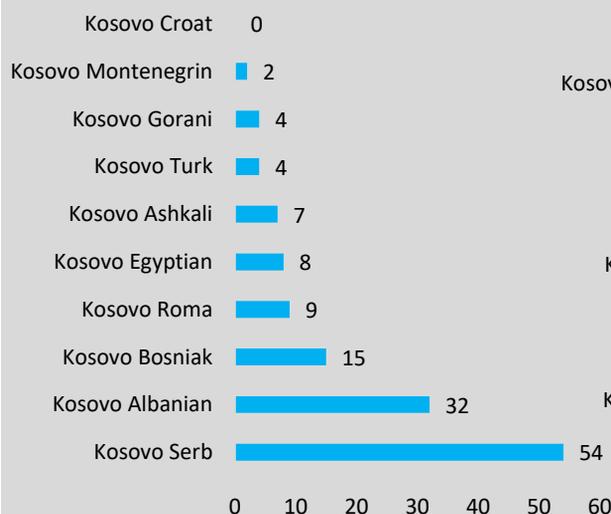


* As assessed by MOCRs

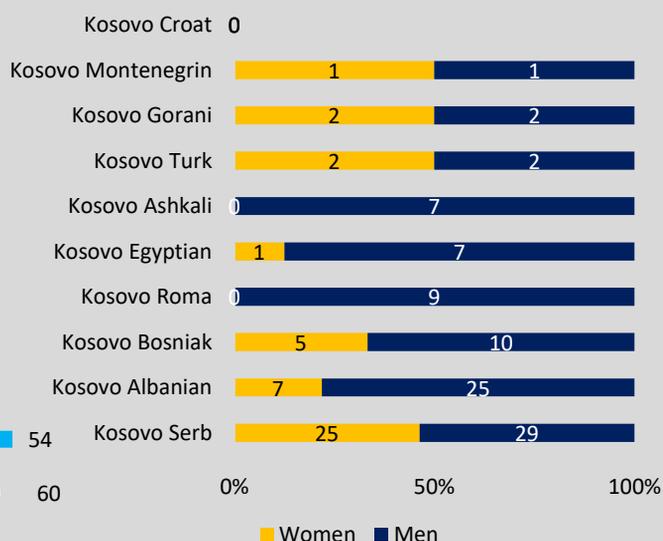
Communities and Gender Representation

Women make up 32 per cent of MOCRs employees. Kosovo Serb and Kosovo Albanian officers make up respectively 40 per cent and 24 per cent of the total MOCRs posts. There is at least one officer belonging to each community in Kosovo, with the only exception of Kosovo Croat, which is not represented.

Community Representation



Gender Representation (by Community)



Performance 2021

Selected Performance Indicators

Number of MOCRs that undertook key activities and substantive duties outlined in the legal and policy framework, based on OSCE Mission in Kosovo field teams' regular monitoring and periodic specific reviews, as well as reports produced by municipalities.

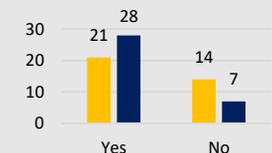
Note: the comparison is made between 12 months of 2020 and 10 months of 2021, due to municipal elections in October 2021.

Overall Performance

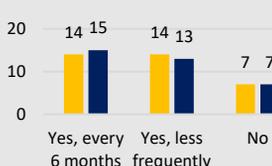
MOCRs' performance scores are based on the aggregated results of performance indicators, which reflect key activities and substantive duties provided for in the relevant legal and policy framework. Performance is rated "High" when the aggregated score is above 66 per cent, "Moderate" when it ranges between 66 per cent and 33 per cent, and "Low" when below 33 per cent.

1 – Strategy and Planning

Develop annual work plans

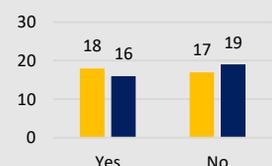


Conduct needs assessment of communities and displaced persons



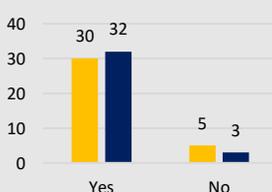
2 – Budget

Participate in the preparation of the municipal budget and submit projects targeting communities



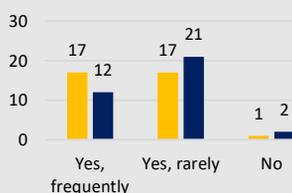
3 – Co-operation

Participate in Communities Committees meetings



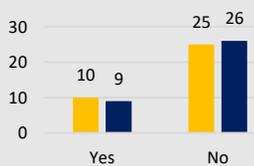
4 – Reporting

Report to the Mayor, Municipal Assembly and/or Government institutions

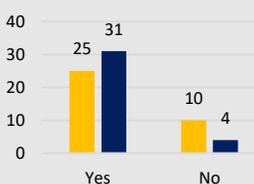


5 – Outreach and Consultation

Engage in public awareness-raising campaigns targeting communities



Conduct regular field visits to non-majority communities



2021 2020

	Strategy and Planning	Budget	Cooperation	Reporting	Outreach and Consultation	Overall Performance
Deçan/Deçane	Low	High	High	High	Moderate	61%
Dragash/Dragaš	High	High	High	High	High	81%
Ferizaj/Uroševac	Low	Low	Low	High	Moderate	38%
Fushë Kosovë/Kosovo Polje	Low	Low	High	High	Moderate	45%
Gjakovë/Dakovica	High	High	High	High	Moderate	86%
Gjilan/Gnjilane	High	High	High	High	High	94%
Glogoc/Glogovac	Moderate	Moderate	High	High	Low	60%
Gračanica/Gračanice	Low	Low	Moderate	High	Low	29%
Hani i Elezit/Elez Han	Low	Moderate	Low	High	Low	39%
Istog/Istok	High	High	High	High	High	90%
Junik	Low	Moderate	Moderate	Low	Low	28%
Kaçanik/Kaçanik	Low	Moderate	Low	High	Low	39%
Kamenicë/Kamenica	High	High	High	High	Moderate	79%
Klinë/Klina	Moderate	High	High	High	High	86%
Klokot/Klokot	Low	Low	Moderate	Low	Low	16%
Lipjan/Lipljan	Moderate	High	High	High	Moderate	73%
Malishevë/Mališevo	Low	High	Moderate	High	Moderate	61%
Mamuša/Mamushë/Mamuša	Moderate	Low	High	High	Moderate	51%
Mitrovicë/Mitrovica South	Moderate	High	High	High	High	73%
Novo Brdo/Novobërdë	High	High	High	High	Moderate	85%
Obiliq/Obilić	Moderate	Low	High	High	Low	44%
Partësh/Partesh	Moderate	Low	High	High	Low	50%
Pejë/Peć	High	Low	High	Moderate	High	59%
Podujevë/Podujevo	High	High	High	High	High	88%
Prishtinë/Prishtina	Low	High	Moderate	High	Low	57%
Prizren	High	High	Moderate	High	High	84%
Rahovec/Orahovac	High	High	High	High	High	95%
Ranilug/Ranilug	Moderate	High	High	High	Low	67%
Shtime/Shtimlje	Low	Low	High	High	Low	44%
Skenderaj/Srbica	Low	Low	High	Moderate	Low	34%
Štrpce/Shtërpçë	High	High	Low	High	Moderate	69%
Suharekë/Suva Reka	Low	High	Moderate	High	Moderate	57%
Viti/Vitina	High	Low	High	High	High	60%
Vushtrri/Vučitrn	Low	Low	High	High	Low	41%
Zvečan/Zveçan	Low	Low	Low	Moderate	Low	22%
AVERAGE 2021	51%	55%	68%	78%	46%	59%
AVERAGE 2020	61%	46%	80%	79%	50%	63%

The OSCE Mission in Kosovo supports improved communities' participation in public decision-making and governance processes and institutions. To assist in this effort the OSCE Mission in Kosovo regularly monitors the performance of municipal communities' protection mechanisms. These information sheets aim to provide the relevant institutions with indicators that can assist in identifying gaps and improvement in compliance.