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28th OSCE Economic and Environmental Forum
CONCLUDING MEETING
Prague, 10-11 September 2020
Session I: Preventing and combating corruption through digital technologies
Mr. Olzhas Baktenov, Anti-Corruption Agency, Kazakhstan
QUALITY OF PUBLIC SERVICES DELIVERY

83.7% public services available online

348 one-stop shops

petty corruption in delivery of public services reduced by 3/4

DIGITAL TOOLS FOR LAW ENFORCEMENT, JUDICIAL AND TAX AUTHORITIES

SMART COURT

>> increasing the share of cases seen in the “virtual” court

>> implementation of elements of artificial intelligence in court proceedings and ensuring internal security (video analytics)

RISK CONTROL SYSTEM

>> autoselection for a tax audit based on an assessment of the degree of risk of taxpayers

>> identification and determination of bona fide taxpayers to exclude unnecessary control measures

ASTANA-1

>> reducing the time for customs clearance of goods

>> automation of calculation, collection and accounting of payments

>> real-time monitoring, reporting and statistics
Open government

PURPOSE: PUBLIC ENGAGEMENT IN MATTERS OF STATE

01 OPEN REGULATORY LEGAL ACTS
02 OPEN BUDGETS
03 OPEN DATA
04 OPEN DIALOG
05 PERFORMANCE EVALUATION OF THE GOVERNMENT AGENCIES

INTERACTIVE MAP OF OPEN BUDGETS

Real time detailed information on public funds allocated for construction, repairs and maintenance of city infrastructure and social facilities

Budgets published in the amount of $17.1 bln for 2019-2020
DIGITAL ANTIKOR

- The use of electronic monitoring bracelets
- Increased use of electronic criminal cases
- Call Center Automation
- i-Crimcards

HR services
visualization of statistics
improving communication