



**Organization for Security and Co-operation in Europe**  
**The Secretariat**  
**Procurement and Contracting Unit**  
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**Clarifications Note No. 1**

**Request for Proposal – RFP 06/2009/CPA164263 – Provision of Telecommunication Services to the OSCE Secretariat**

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In accordance with paragraph 8 “Clarification of Bidding Documents” of Section I – Instructions to Bidders - the OSCE would like to provide the following clarifications:

**Question 1:**

Potential bidder requests additional information on average volume of calls per minute (e.g. per month) to various countries.

**Answer to Question 1:**

During the period July 2008 to January 2009 the OSCE used 227,294 minutes calling globally, which equates to an average of 32,470 minutes per month. The majority of calls were placed to the OSCE's 56 participating states. A list can be found at [www.osce.org/about/13131.html](http://www.osce.org/about/13131.html).

These figures are for information purposes only, the actual usage may vary.

The Bidders are invited to offer the best tariff irrespective of the volume.