



Guarda Nacional Republicana
CRIMINAL INVESTIGATION CHIEFTAINCY

GNR Intervention in Critical Incidents

Psychosocial Support Model

To Victims of Terrorism



HIGH-LEVEL MEETING ON VICTIMS OF TERRORISM

13-14 September 2007
HOFBURG, VIENNA

Frederico Galvão da Silva



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✦ **GNR is constantly confronted with critic incidents, to which it must respond. Homicides, suicides, serious accidents, aggressions and catastrophes have a strong impact on the population and on it's own military elements**



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- GNR IS AN ESSENTIAL INSTITUTION IN CRITICAL INCIDENT MANAGEMENT

- Intervention Areas:

1. Regional;
2. Nacional;
3. Internacional;

- ITS AIM IS TO PROTECT CITIZENS, CIVIL PROTECTION AGENTS AND GNR'S MILITARY PERSONEL



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GUARDA NACIONAL REPUBLICANA

- *To ensure, within its responsibility, the maintenance of the public order, the rights, freedoms and constitutional warranties.*
- *To maintain and re-establish the security of citizens and public, private or cooperative property, preventing or repressing illicit acts that can be committed against them (TERRORIST ACTS).*



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GUARDA NACIONAL REPUBLICANA

- Cooperate with judiciary authorities, performing actions also as a criminal police authority, within its competences.
- Supporting, protecting and defending the citizens and safeguarding the goods that find themselves in dangerous situations, due to causes that derive from human action (TERRORIST ACTS) or acts of nature.



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- GNR functions during a serious accident, a catastrophe or a calamity are to ensure the maintenance of law and order, traffic and access control, to support mortuary sections, to coordinate the movement of populations and to support other security forces in their operational intervention areas (COUNTER-TERRORISM).



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To prevent and intervene with first line actions, in all national territory, or international upon governmental call, in emergency, safety and protection, mainly in forest fires or hazard material occurrences, as in other serious accidents or catastrophes.



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• Exceptional events and complex situations have justified the creation of a new management stile that could qualify the decision making process, the command and control of the operational response;

• **By all this reasons, GNR as established...;**



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• **Critical Incident Management
Department (CIMD)**

Essential stone in GNR's response to critical incidents.



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Critical Incident Management Department

a) This structure is constituted by specialists in the management and intervention in critical incidents.

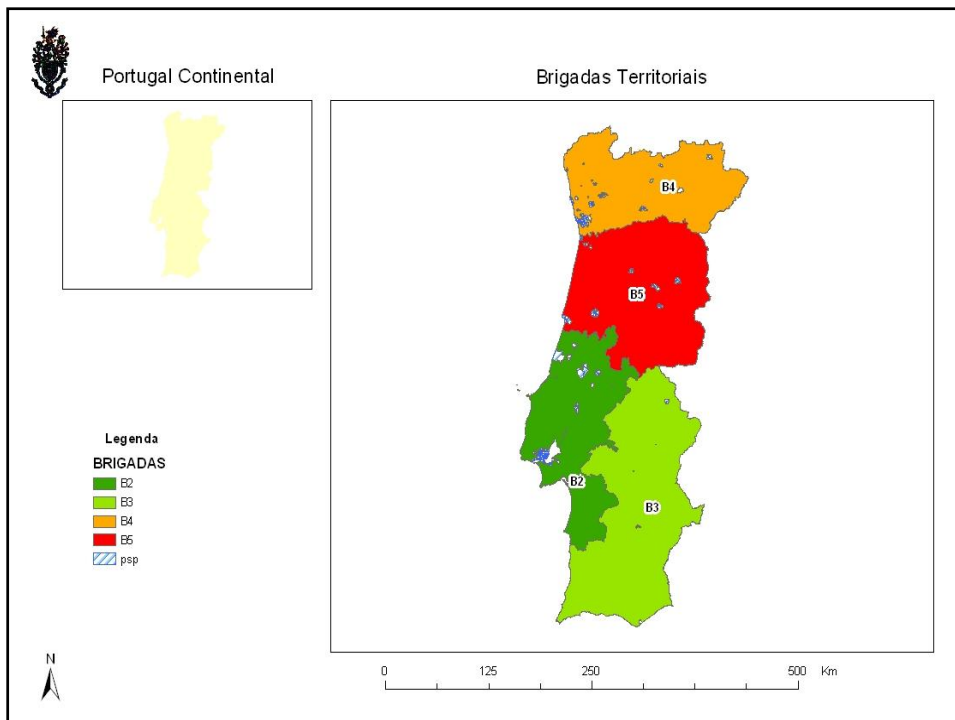
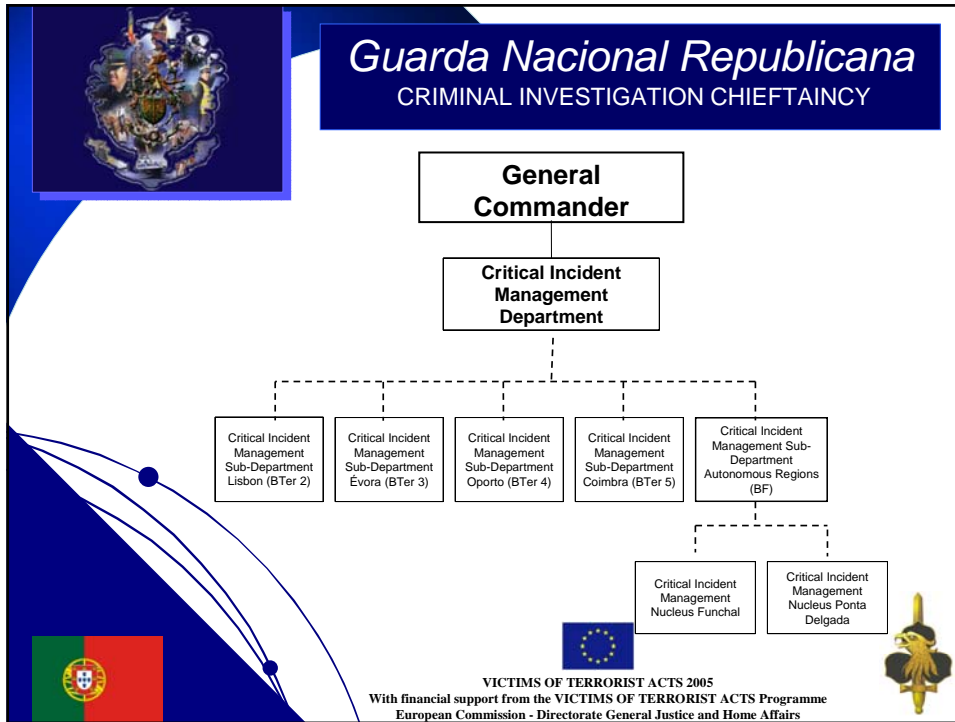
b) CIMD was established at the GNR's General Command Headquarters, under the direct dependency of the General Commander,

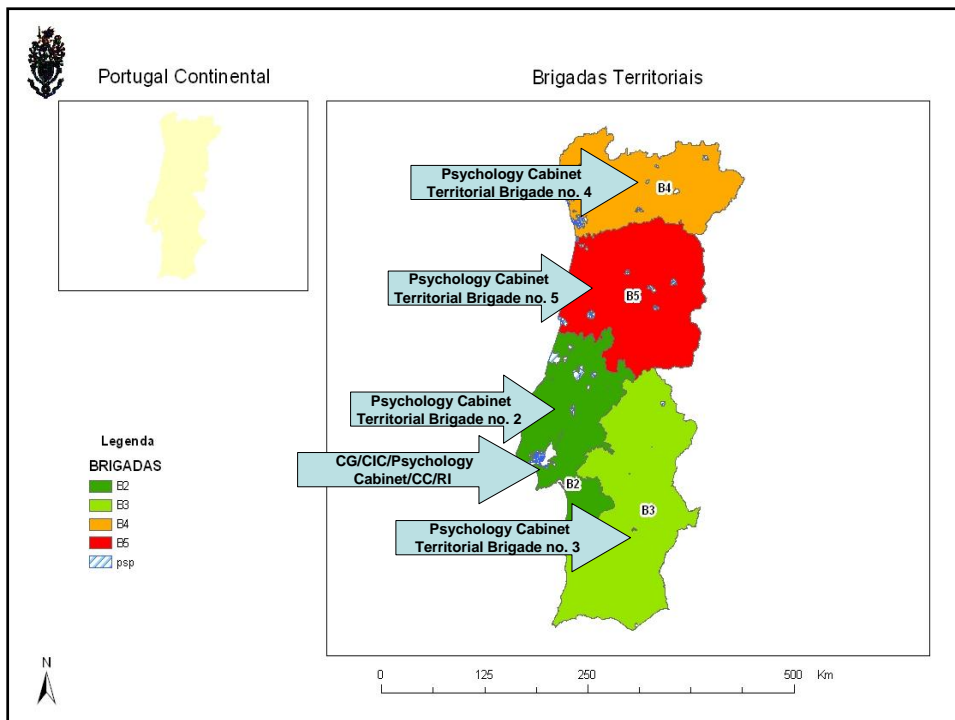
c) CIMD is the responsible structure for the GNR activities developed within the critical incident management.



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The GNR framework

- Military doctrine
- Mobilization swiftness (special vaccination, 6 hour national / 24 hour international readiness)
- Adequate operational intervention logistics
- Adapted bureaucratic systems (visas, passports, administrative management)
- Linked to diplomatic and humanitarian aid and catastrophe management structures (Ministry of Foreign Affairs, EU, NATO, UN)
- FIEP Platform
- EUROGENDFOR



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The GNR psychosocial support model response



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CRIMINAL INVESTIGATION CHIEFTAINCY

Summary

- The necessity
- The structure
- The management
- The responses
- The model



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CRIMINAL INVESTIGATION CHIEFTAINCY

The necessity

Operational Situations (daily basis):

- Accidents
- Aggressions
- Complex situations

Exceptional Situations:

- TERRORIST ATTACKS**
- Deaths in the line of duty
- Disasters or Catastrophes
- International Mobilizations



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The necessity (cont.)

- New management models that allow:
- A specialized evaluation
- An adequate readiness
- An incident adapted intervention

“Need of a new paradigm...”



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Management

Before the model:

- Individual management of critical incidents
- Difficulty in referencing and accompanying the case throughout the different levels and times of trauma response
- Support resistance (considered merely for the “weak” and “ill”)



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Management (cont.)

Before the model:

- A necessity evaluation was carried out by non-specialists
- No external psychosocial response existed (human common sense / safety procedures)



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The model

- Create new types of response
- Qualify the (internal and external) GNR response
- Advise the Commanderships in their mission / Critical Incident Management
- Facilitate the access of specialized assistance to survivors (civilians or military elements)
- Facilitate the referencing / accompanying during the whole trauma process



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The responses

- External
- Internal



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CRIMINAL INVESTIGATION CHIEFTAINCY

The responses

- External
 - TERRORIST ATTACK**
 - External Requests
 - Civil protection action
 - Need for reinforcement
 - Catastrophe
 - Focus on the first Intervention



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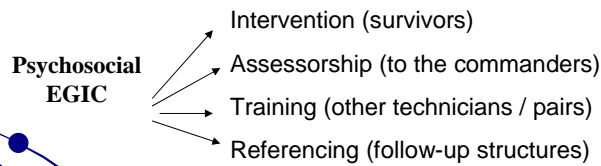
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The responses

- External

•Who / When ?



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The responses

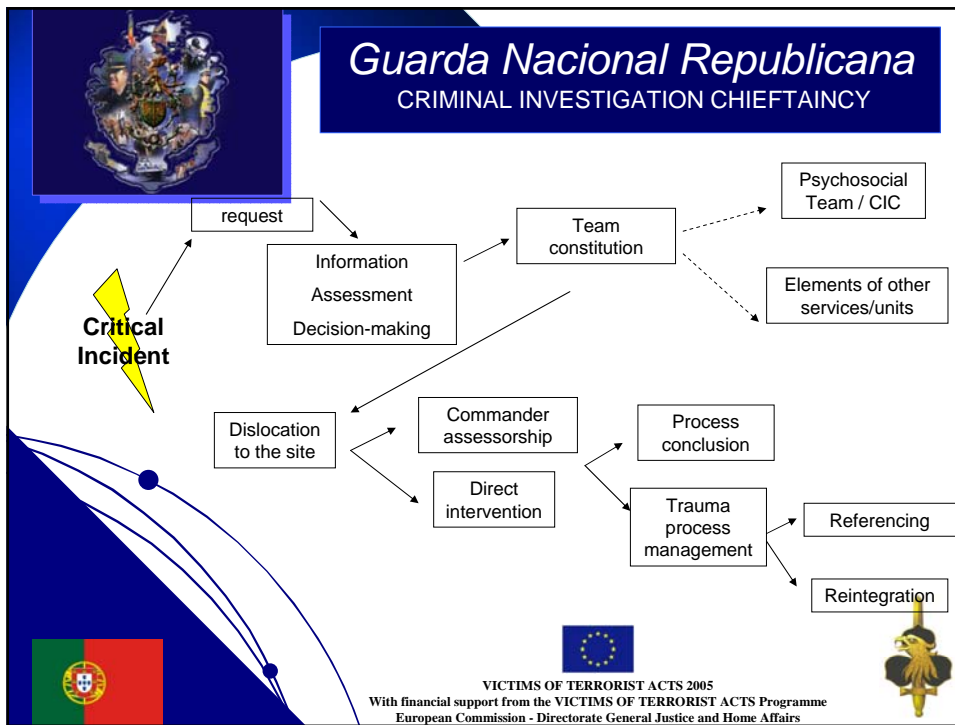
- Internal

- Unit requests / Upon the order of the GNR's General Commander
- Critical Incident (Exceptional situation)
- Psychosocial EGIC (pluri-disciplinary)
- Psychosocial valence with multidisciplinary inclusion (coordination, religious assistance, media officer, jurisdiction, criminalistics)
- Advises the commander in regard to incident management



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The model (conclusion)

- Management of the context of the critical incident
 - Depending on the situation, contact with other GNR psychology services is established from the beginning:
 - To reinforce the EGIC
 - To counsel the military element after the critical incident



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The model (conclusion)

- The contact is proactive (the Team takes the initiative to contact the military elements)
- It is considered routine (NORMAL) after an exceptional situation to normal service
- It is preventive to the appearance of more serious symptoms



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The model (conclusion)

- Dynamic Service (24hours per day and constituted depending on the situation)
- Close and available (activity within the apparatus)
- Referentiator (makes the bridge between the field and the fixed services)
- Normalizer (The presence of the team is due to the situation that is lived and aims to reinforce the military elements. The purpose is not to assess them, take them off duty, or impute diagnoses on them.)



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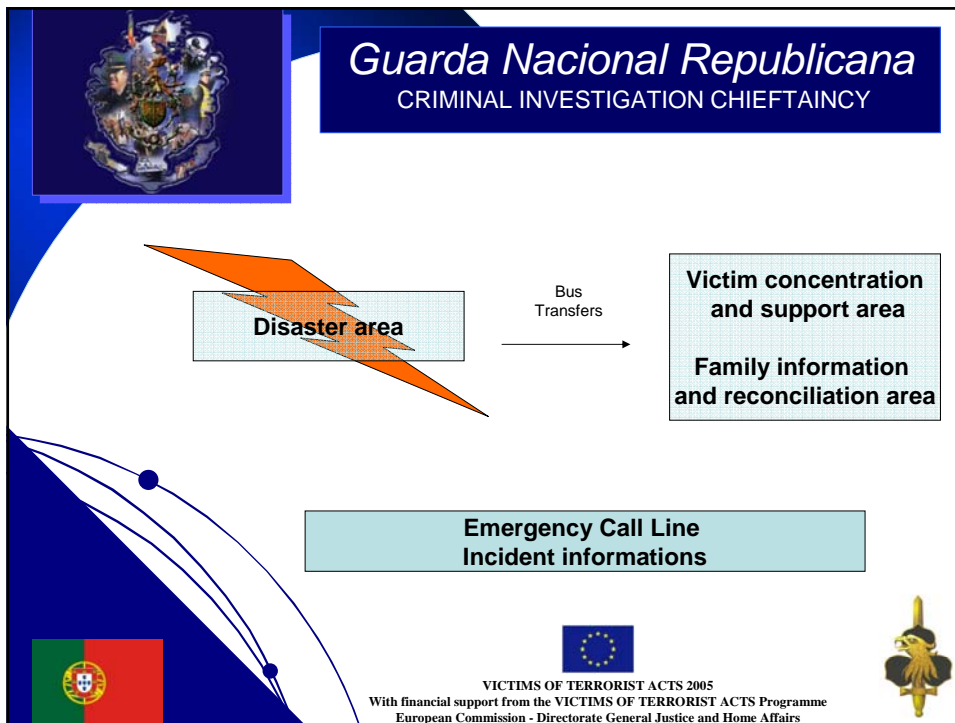
The EULUX'07 Exercise - May 2007

- Disaster Scenario – probably a **TERRORIST ACT**.
 - Collapsed structure in a concert hall, during a rock concert.
 - Hazard material incident (radiological and chemical)



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Curriculum Vitae (short form)

Capitan Frederico Galvão da Silva

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Professional Experience

- **GNR Central Department of Critical Incident Management (DCGIC)**
- **DCGIC Assistant Coordinator;**
- Responsible for all DCGIC development;
- **Co-author of the CG/GNR Criminal Investigation Chieftaincy Social and Criminal Sciences Section and Psychosocial Service Project.**
- **Psychosocial Victims Support Expert**
- GNR/SNBPC/European Civil Protection
- **European Disaster Victim Identification (DVI), within the European Civil Protection Mechanism.**
- GNR DVI TEAM Coordinator;
- GNR headquarters Criminal Investigation Criminalistic Central Section
- Head of the Criminalistic Central Section;

Academic Activities

- **Master Studies in Legal Medicine and Forensic Sciences, Lisbon**
Medical Superior College, Lisbon
- **Superior post-graduated Studies in Legal Medicine, Legal Medicine**
National Institute, Lisbon
- **Superior Pos-graduated Studies in Urban Sociology – Land, City and requalification, Superior Institute of work and enterprises – (ISCTE), Lisbon**
- **Superior Pos-graduated Studies in Criminal Sciences, Health Sciences Superior Institute – South Monte da Caparica**
- **License in Military Sciences, National Republican Guard Specialty, Military Academy, Lisbon**