

### La Strada-Ukraine Hotline

Free in-country: **0800500225**  
Free for MTC, Life,  
KyivStar, Beeline: 386  
[www.internetbezpeka.org.ua](http://www.internetbezpeka.org.ua)  
Internet hotline on child  
pornography counteraction

### Useful phone numbers:

Fire: **101**  
Police: **102**  
Medical Aid: **103**



Ministry of Interior  
of Ukraine



Organization for Security and  
Co-operation in Europe  
Project Co-ordinator in Ukraine



State Border Guard  
Service of Ukraine

## Welcome to Ukraine!

**Ukraine is a diverse multinational country which has always been friendly to foreigners. However, there are a few things you should keep in mind during your visit. Please consider the following recommendations and have a safe and enjoyable stay.**

### Do's while in Ukraine

- Always keep your passport or ID with you. If you are stopped by the police, this is the only acceptable document to show.
- If stopped by the police, ask them to present their ID. Policemen must introduce themselves (name, post, rank, reason for an ID check) and present a document to confirm this information. If the person who stopped you does not show their ID, this could be a scam.
- Know the phone number of your national Embassy in Kiev. It will be essential if you are detained. You can get this information by calling the National Toll-Free Hotline on Human Trafficking Prevention (0 800 500 225).
- Use a valid international driver's license if operating a motor vehicle in Ukraine. If you are fined for a traffic violation, you must pay at a bank within 15 days.
- Be careful where you use your credit/debit card. Credit card and ATM frauds are widespread, as Ukraine is still largely a cash economy, and money scams are common. Although credit card and ATM use among Ukrainians is increasing, you are strongly recommended to exercise caution and use credit or ATM cards only at reputable outlets.
- Exchange currency only at banks or their affiliates.
- Keep your wallet and valuables in a safe place. Pickpocketing is common, especially in crowded place.



### Don'ts while in Ukraine

- Do not drink in outdoor public places! Although you might see people drinking publically, this is illegal and you can be fined or detained.
- Do not drink and drive. Ukraine has zero tolerance of drink-driving.
- Do not take part in gambling.
- Don't go shopping in unlicensed outlets where you might get counterfeits or pirated goods. They may be illegal to transport across the border, and if you purchase them you may also be breaking your national law.
- Do not pick up a dropped wallet. This is often a scam to make you look like you stole it.

### Strictly Prohibited

- Sex with and sexual abuse of juveniles leads to a prison sentence of up to 5 years (Penal Code).**  
Do not have sex with minors!  
Tell your friends that sexual abuse of children is a criminal offence!
- Pimping or engaging** of a person into prostitution leads to a prison sentence of up to 15 years (Penal Code).
- Trafficking in human beings** or conducting other illegal agreement with a person as an object, as well as recruitment, transportation, harbouring, transfer or receipt of a person for the purpose of exploitation are punishable by a **prison sentence of up to 15 years (Penal Code).**
- Note:**  
Human trafficking is a gross violation of human rights and a serious crime;  
Victims of trafficking in human beings may be men, women and children;  
Human trafficking may take many forms, including trafficking in the sex industry, into forced labor in restaurants, hotels, factories or agricultural work, into criminal activity (pickpocketing, fraud, begging, drug trafficking), into domestic servitude or trafficking for organs.
- If you come to know about crimes related to human trafficking, inform specialized police unit in the Ministry of Interior of Ukraine at +38 044 374 37 79!

**Help to stop human trafficking and exploitation!**

UKRAINE

RED  
card