

# Municipal Offices for Communities and Return (MOCRs) 2019

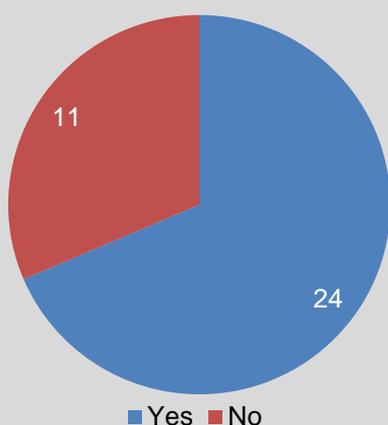
Municipal Offices for Communities and Return are obligatory for all municipalities and are mandated to protect communities' rights, ensure equal access to services and create conditions for sustainable return. MOCRs directly report to the mayor, and the size of the office and number of posts is determined by the percentage of communities residing in the municipality and their needs, as well as the number of planned or expected returnees or repatriated persons. Since their introduction in 2010, MOCRs have been established formally in 35 municipalities. Key documents regulating the establishment and mandate of the MOCRs are Regulation 02/2010 for the municipal offices for communities and return and MOCR Terms of Reference - Standard Operating Procedures.

## Establishment

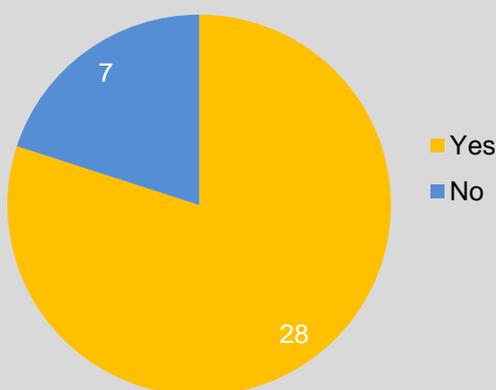
Since their introduction in 2010, MOCRs have been established in 35 municipalities. In Leposavić/Leposaviq, Mitrovica/Mitrovicë North, and Zubin Potok, similar offices serving similar functions exist and are not counted as MOCRs in this factsheet

## Functioning & Reporting

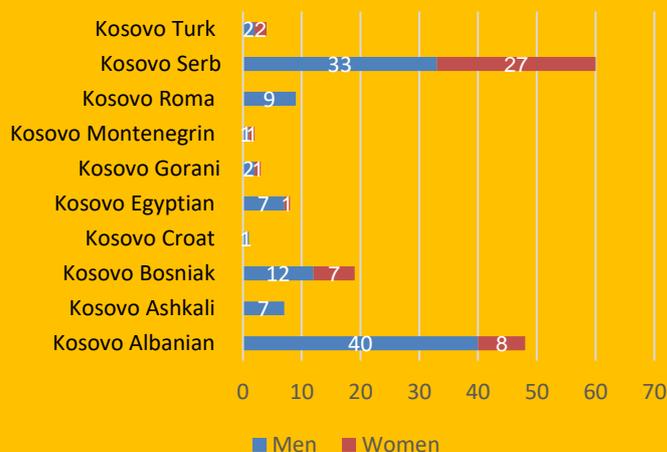
MOCRs with work plans in 2019



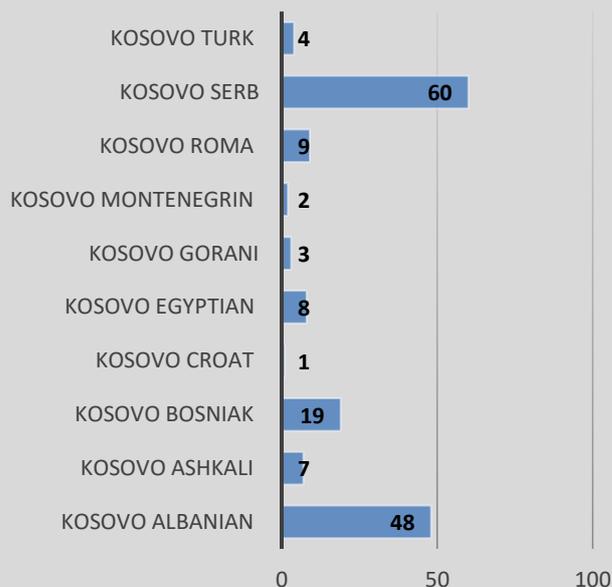
MOCRs that submitted annual reports in 2019



## Gender Representation of MOCRs by Community



## Community Representation of MOCR Officers

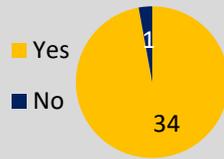


# Performance 2019

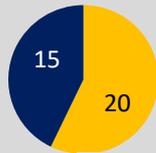
## Number of MOCRs Undertaking Substantive\* Duties

(Based on OSCE Mission in Kosovo field teams' regular monitoring and periodic specific reviews by the field teams, as well as reports produced by

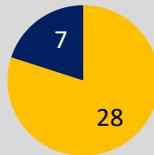
Establishment of contacts with all communities and categories of beneficiaries (e.g. returnees, repatriated persons or social cases from communities)



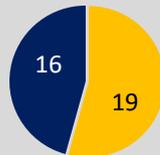
Assessment of communities' rights / beneficiaries' needs (or updating an earlier assessment)



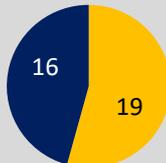
Co-ordination and co-operation with relevant stakeholders (e.g. with NGOs, donors and beneficiaries)



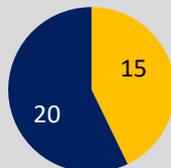
Development, monitoring or evaluation of projects benefitting communities



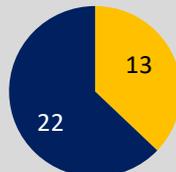
Facilitation of opportunities for communities to participate in developing relevant strategies/policies/action plans



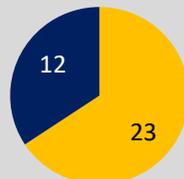
Monitoring of policies relevant to the protection/promotion of community rights or specific beneficiaries



Provision of advice (written or verbal) to the municipal assembly or municipal executive bodies on issues relevant to the protection/promotion of community rights

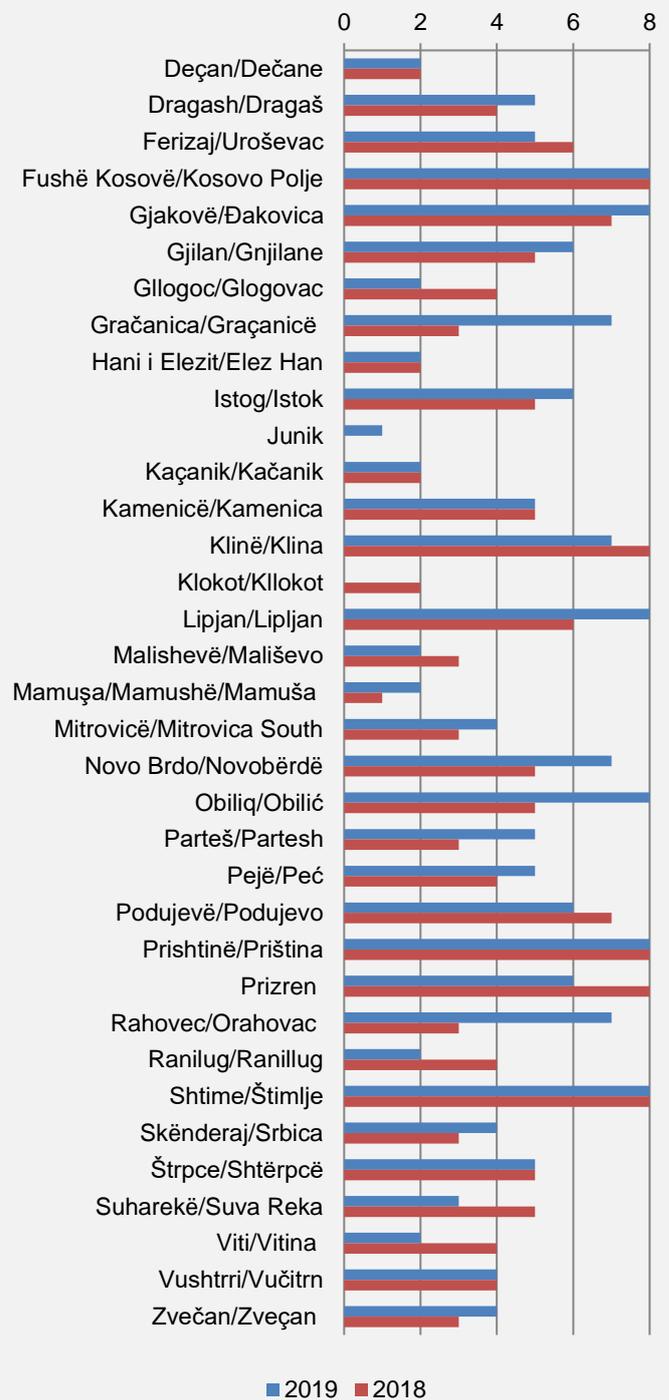


Public outreach or awareness-raising with communities and specific beneficiary groups



\*Duties outlined in the legal and policy framework that are regularly monitored by the OSCE Mission in Kosovo

## Number of Substantive Duties Undertaken



The OSCE Mission in Kosovo supports improved communities' participation in public decision-making and governance processes and institutions. To assist in this effort the OSCE Mission in Kosovo regularly monitors the performance of municipal communities' protection mechanisms. These information sheets aim to provide the relevant institutions with indicators that can assist in identifying gaps and improvement in compliance.