



**Organization for Security and Co-operation in Europe
Secretariat**

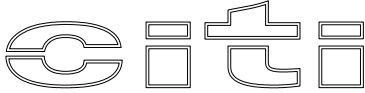
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Conference Services

Please find attached the presentation by Mr. Belmir Agic, Director, Brcko District Development Agency, Bosnia and Herzegovina, delivered to the Joint Session A and B, Public Private Dialogue and Partnership of the 12th OSCE Economic Forum, Prague, 31 May – 4 June 2004.

Prague, 3. June 2004



CENTER FOR INDUSTRIAL TECHNOLOGIES
AND INNOVATIONS

Belmir Agić,
director of Brčko District Development Agency

www.rabd.org

BRČKO DISTRICT DEVELOPMENT AGENCY
founded on April 20th 2001 by Decision of Mayor of Brčko District BiH.

Goals

- Strategic economical development of Brčko District and wide area
- Economical cooperation with neighbouring regions in BiH and integration with EU regions
- Promotion of Brčko District in BiH and abroad
- SME development
- Education of business people and transfer of knowledge and technologies
- Support on employment and self employment issues

Activities

- Project Development Centre
- Info Centre (IC)
- One Stop Shop (OSS)
- Business Support Centre (BSC)
- **Center for Industrial Technologies and Innovations**






Social Mitigation Model



Economic Development and Growth



Center for Industrial Technologies and Innovations



PHASE I

The project «Technical and organizational innovation BiH Industry» was implemented in cooperation with Italian Government. The aim of the project was to build an institution in Brčko District area with educational character, that will focus on:

- strengthening management skills
- development of community IT knowledge
- harmonization of human potential and labor market needs
- introduction of new education methods



“Technical and Organizational Innovation in BiH Industry”

- It was foreseen to include two fields of Education: utilizing of sophisticated application in Industrial Design and Quality certification under ISO standards.
- Computer Integrated Manufacturing 75 days, ISO System of Quality 50 days
- 35 participants from local Companies in the North East Bosnia Region
- Education of local and regional labor in advanced use of new technologies enabling them to transfer their experience and know how as a contribution in creation of positive business environment in BiH.



PHASE II

Goals

- Harmonisation of human potential and labour market needs
- Professional skills development of community members
- Strengthening of management skills
- Modernization of education and training methods



The CITI capacity

- The best equipped education center in BiH with:
 - 24 computers
 - 2 servers
 - 3 laptops
 - 13 UPS machines
 - 2 multimedia projectors
 - 3 printers
 - 24h Internet connection
 - licensed software for Inventor 7, Macromedia MX package, Auto Cad etc.





Field of work

- Training and education of **community members** in accordance with labour market needs
- Contacts and collaboration with over **200 Companies** from different sectors in Brcko District and NE region
- Cooperation with **Brcko District Government** as well as with other institutions, organisations and associations related to implementation of development education plans and programmes
- Development and implementation of education programmes and trainings according to long-life learning principles
- Development and implementation of education programmes aimed at reintegration of endangered groups members (returnees, war veterans, disabled persons etc.)



Results: ongoing programmes

- European Computer Driving Licence (ECDL) - over 3.5 mil. students in 135 countries all over the world
- Started on April 1st 2004
- ECDL Basic course with 7 modules (basic IT + MS Office)
- Training for 3 months
- Over 50 students at the moment



Results

- Successful education and retraining of community members aimed at professional training as a response on human market needs.
- CITI as "academy" for permanent education working in accordance with long life learning principals.



Impact on labor market



- Economic Development of Brčko District BiH - the most dynamic region in BiH (legislation, education system, tax system ...)
- In favor of fact that geostrategic importance and economic ambience of Brčko District of BiH, this area has become very attractive for some foreign investors (Austria, Italy, USA ...)
- Some of them already present in Brčko District. About 40 companies from Italy showed interest and will invest their capital in new Industrial zone
- In next 5 Years - 1.700 new jobs - enormous need for trained and skilled labor



We offer:

IT

- ECDL
- Networking and Administrating
- Design and editing with Adobe Photoshop Tools
- AUTOCAD
- GIS (Geographic Information System)
- Programming

BUSINESS

- Management
- Marketing
- Accountancy
- Foreign languages courses (English, Italian, German, etc.)

OTHER SERVICES

- Seminars
- Trainings
- Lectures related to strenghtening of conscience of education importance

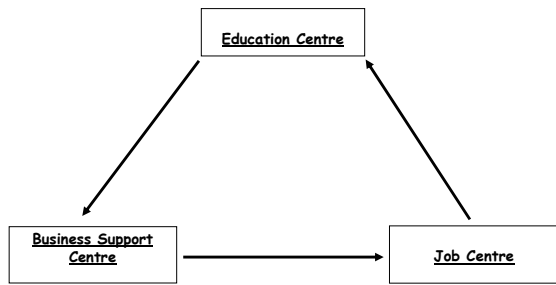


Multiservice Center

- According to initiatives related to SME development and employment, *Education Centre* together with *Small Business Development Centre and Job Centre* makes "*Multi Service Centre*" for *development and employment* and presents a model for social mitigation, but also it supports model of economic development.



Multiservice Center Model



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