

# Municipal Offices for Communities and Return (MOCRs) 2016\*

The OSCE Mission in Kosovo (OSCE) supports improved communities' participation in public decision-making and governance processes and institutions. To assist in this effort the OSCE regularly monitors the performance of municipal communities' protection mechanisms. These information sheets aim to provide the relevant municipal actors and central-level institutions with indicators that can assist in the identification of compliance gaps and in tracking increased compliance.

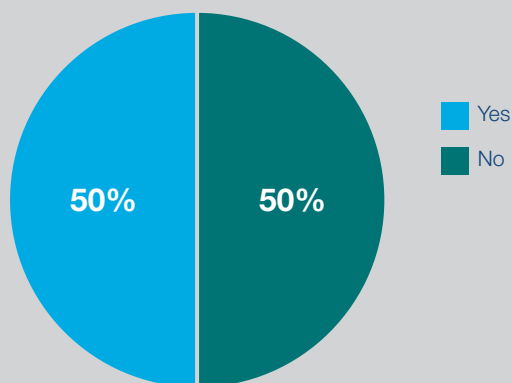
## Key Facts:

- Mandated to protect communities' rights, ensure equal access to services and create conditions for sustainable return;
- Mandatory for all municipalities;
- Reports to the mayor;
- Size of office and number of posts is determined by the percentage of communities residing in the municipality and their needs as well as the number of planned or expected returnees or repatriated persons;
- Key documents: Regulation 02/2010 for the municipal offices for communities and return; MOCR Terms of Reference - Standard Operating Procedures.

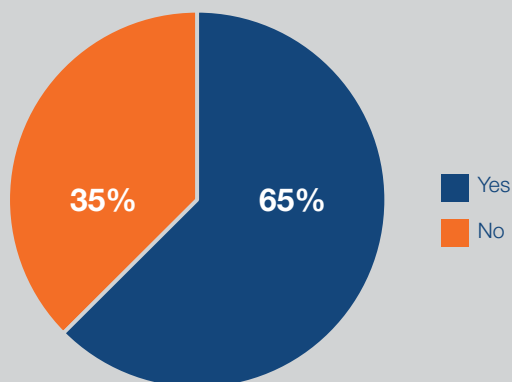
### Establishment

Since their introduction in 2010, MOCRs have been established in **all municipalities**, except in the four northern Kosovo.

### Functioning & Reporting

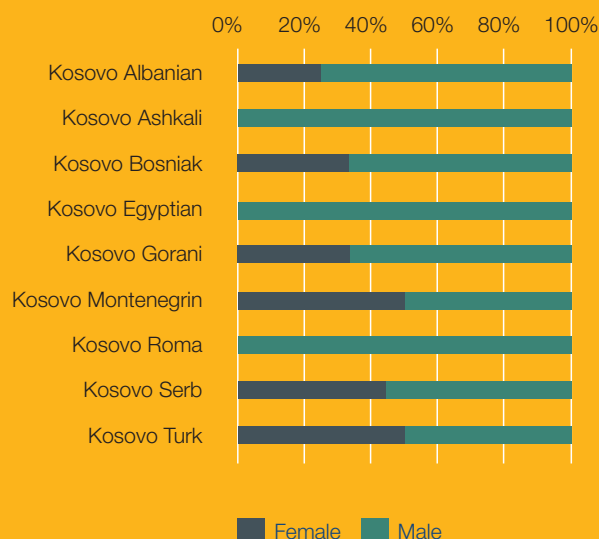


MOCRs with work plans in 2016

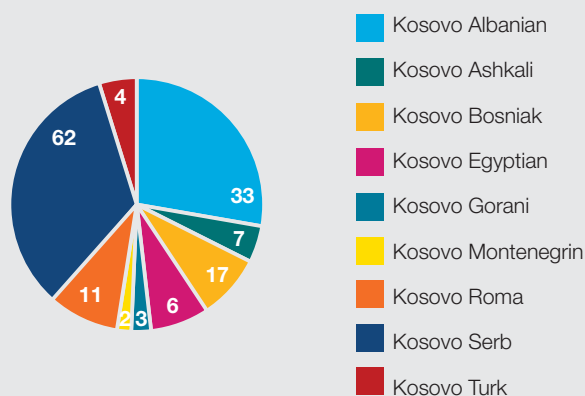


MOCRs that submitted annual reports in 2016

### Gender representation of MOCRs by community



### Community representation of MOCRs

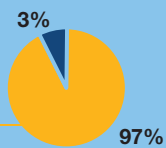


\*Assessment does not include the four northern municipalities

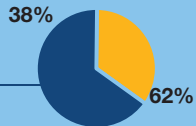
# Performance 2016

## Percentage of MOCRs Undertaking Substantive Duties\*

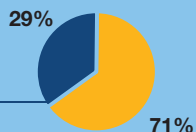
Establishment of contacts with all communities and categories of beneficiaries (e.g. returnees, repatriated persons or social cases from communities in a numerical minority in a given municipality)



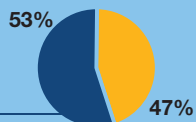
Assessment of communities' rights/beneficiaries needs (or updating of an earlier assessment)



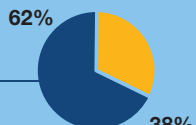
Co-ordination and co-operation with relevant stakeholders (e.g. with NGOs, donors and beneficiaries)



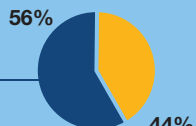
Development, monitoring or evaluation of projects benefitting communities



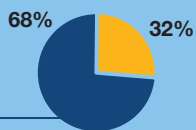
Facilitation of opportunities for communities to participate in developing relevant strategies/policies/action plans



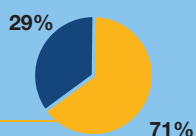
Monitoring of policies relevant to the protection/promotion of community rights or specific beneficiaries



Provision of advice (written or verbal) to the municipal assembly or municipal executive bodies on issues relevant to the protection/promotion of community rights



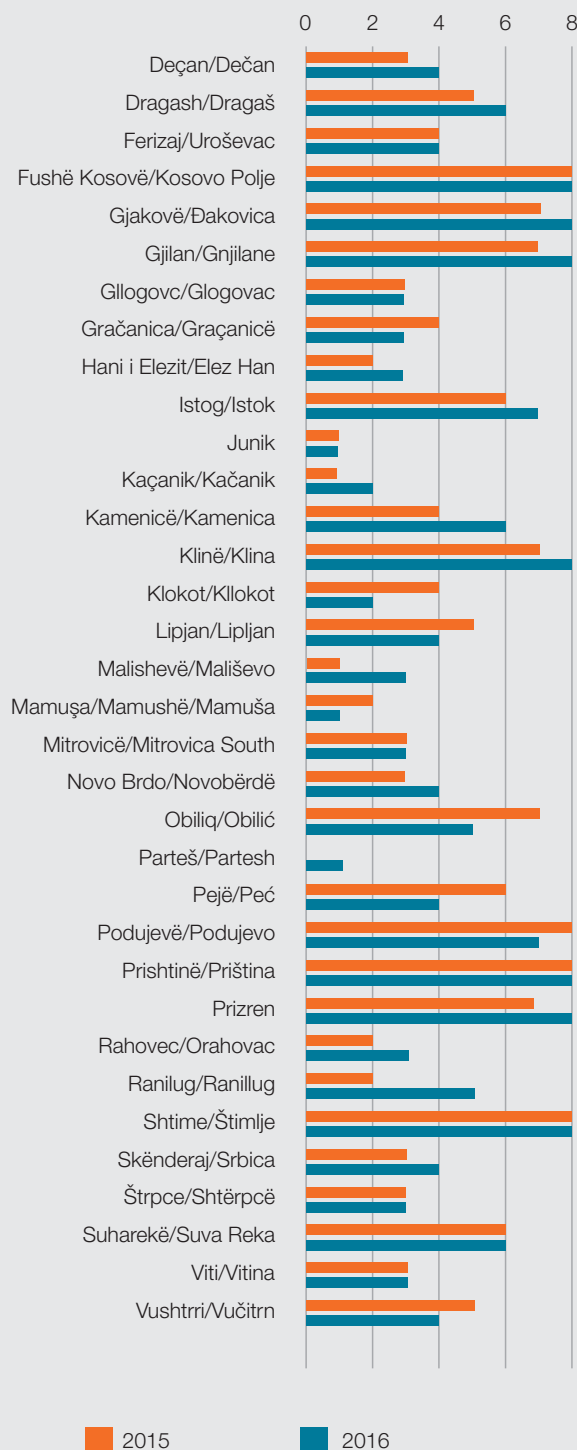
Public outreach or awareness-raising with communities and specific beneficiary groups



\*Duties outlined in the legal and policy framework that are regularly monitored by OSCE

Yes No

## Number of Substantive Duties Undertaken



2015

2016

## Number of Substantive Duties\* Undertaken

