26th Economic and Environmental Forum 1st Preparatory Meeting 22-23 January 2018 Session 3 EEF.DEL/8/18 23 January 2018

ENGLISH only

PROMOTING ECONOMIC PROGRESS AND SECURITY IN THE OSCE AREA

THROUGH INNOVATION, HUMAN CAPITAL DEVELOPMENT

AND GOOD PUBLIC AND CORPORATE GOVERNANCE

DRAZEN MARAVIC SERBIAN NATIONAL ACADEMY FOR PUBLIC ADMINISTRATION VIENNA, 22-23 JANUARY 2018, OSCE CONGRESS CENTRE

ENHANCING GOOD GOVERNANCE, TRANSPARENCY AND THE FIGHT AGAINST CORRUPTION THROUGH DIGITALISATION

DECENTRALIZATION
DEPOLITIZATION
PROFESIONALIZATION
RATIONALIZATION
MODERNIZATION – FROM TRADITIONAL CONCEPT TO E-GOV

DIGITALIZATION AS A TOOL FOR GOOD GOVERNANCE

- 1. CITIZEN CENTRIC
- 2. ONE STOP SHOP
- 3. ONLY ONCE
- 4. NO WRONG DOOR
- 5. USER FRIENDLY FOR ALL
- 6. TRANSAPERNCY
- 7. SAVINGS (TIME AND MONEY) FOR ALL

DIGITALIZATION AS A TOOL FOR INTEGRITY (G2G)

SOFTWARE FOR INTEGRITY PLAN DEVELOPMENT

SYSTEMATIC MECHANISM FOR ENSURING FUNCTIONAL AND CORRUPTION FREE IMPLEMENTATION OF REGULATIONS

PREVENTIVE ANTICORRUPTION MEASURE AS A RESULT OF THE SELF-ASSESSMENT OF THE INSTITUTION'S EXPOSURE TO CORRUPTION RISKS

ENSURE THE EFFICIENT AND EFFECTIVE FUNCTIONING OF INSTITUTIONS BY SIMPLIFYING COMPLICATED AND ELIMINATING UNNECESSARY PROCEDURES,

PROVIDES CONTROLLING AND REDUCING DISCRETIONARY POWERS

ESTABLISHING AN EFFECTIVE CONTROL SYSTEM, ELIMINATING INEFFICIENT PRACTICE AND EDUCATION

ENABLING NEW PROPOSALS FOR STRENGTHENING ANTICORRUPTION CAPACITIES.

WEB BASED APP - SOFTWARE ALREADY CONTAINS RISK AREAS, CHECK LIST WITH SOME MEASURES FOR IMPROVING INTEGRITY

OSS FOR PARENTS OF NEWBORNS (G2C)

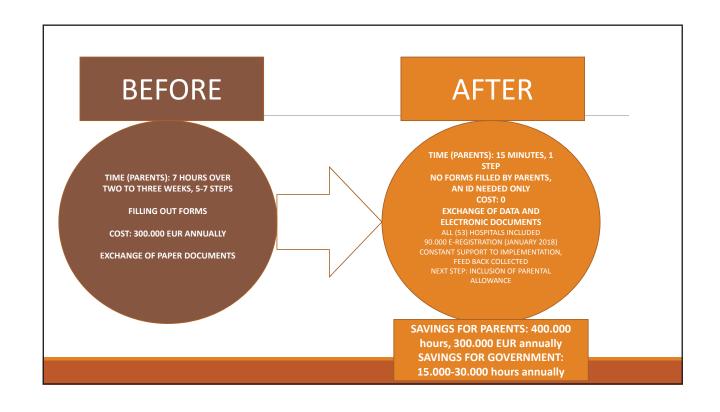
CONTEXT AND OBJECTIVES

GOVERNMENT PRIORITY: Simplification of procedures, improvement od administrative services quality, removal of administrative burden, development of e-government

BASELINE: very complicated and time-consuming administrative procedures linked with childbirth + associated costs

TOP-DOWN INICIATIVE: based on interviews with citizens – users of services

LEADERSHIP: PM'S OFFICE (DELIVERY UNIT) + MINISTRY OF PUBLIC ADMINISTRATION



ELECTRONIC EXCHANGE OF DATA

eLGAP

WEB-SERVICE ORIENTED SYSTEM FOR OFFICIAL DATA EXCHANGE

REPRESENTS INNOVATION APPLED BY USING EXISTING CAPATICITIES

NEW FUNCTION OF E-GOV PORTAL FOR CIVIL SERVANTS TO EXCHANGE DATA FROM OFFICIAL RECORDS FOR ADMINISTRAIVE DECISION-MAKING

MECHANISM FOR CORRUPTION PREVENTION IN SITUATIONS WHEN CIVIL SERVANT IS OBLIGED TO OBTAIN OFFICIAL DATA IN TIMELY MANNER

ONE-STOP-SHOP FOR PROVIDING SERVICES (STANDARDISATION OF 188 ADMINISTRATIVE PROCEDURES)

INCREASED EFFICIENCY