Ministry of Internal Affairs of Georgia



OSCE Conference on Community Policing

Mikheil Gelashvili

10-11 June 2010 Baku, Azerbaijan

Undergone Reforms in the Ministry



- Ministry of Internal Affairs had to start in a very unfortunate environment. The challenges undertaken seemed to be very risky and unpopular though continuous process of reforming gradually showed up with quite tangible results;
- ✓ low salaries and widespread "impunity syndrome" promoted bribe-giving in every structure of the system;
- ✓ No clear distribution of functions between law enforcement agencies;
- ✓ Understaffed and under-equipped police was unable to perform its duties, population had more trust to mafia-leaders which resulted in extremely high level of criminalization.



- Directed by short-term as well as by long-term perspectives, MoIA carried out two types of reforms:
 - 1. Urgency ordered by time and need
 - 2. The later by the practice which continuously reveals shortcomings and calls for improvements so called second-phase reforms;
- ✓ In the beginning the primary attention of the MoIA was turned towards rebuilding the face of police and raising its reputation within the society;
- ✓ The starting point was the merger of all law enforcement agencies, including police, security ministry, border guards, civil emergency, etc. The measure ended up the existing contest between structures and functional dualism, facilitated coordinated efforts and easy information exchange process.



- Human resource optimization which can be considered as another major achievement of the reform;
- √ 70 000 police staff was reduced to around 27 000 persons;
- ✓ The Video-control camera network is installed throughout Tbilisi and Batumi and the Patrol Police is connected to the central network;
- ✓ Fight against corruption became a priority of the ministry.



- ✓ The Ministry paid special attention to protection of human rights;
- Centralized information collection data base system was installed for disposal of entire Ministry and its agencies;
- ✓ With the aim of increasing MoIA public accountability and transparency, the MoIA official new web-site has been launched with regularly updated information www.police.ge
- Salaries of employees increased tenfold after the HR reform.



- ✓ As a result of implemented productive measures against Trafficking, Georgia moved to first basket of countries in fighting against Trafficking (UN reports);
- ✓ Government introduced a zero-tolerance policy to crime and as a result, most of the leaders of mafia-type organizations were prosecuted and their property confiscated. On the other hand the zero-tolerance policy was applied internally within the law enforcement structures;
- ✓ The Police Code of Ethics had been enforced The document is a comprehensive instrument which provides for the main ethical standards required to be followed by the police officers, imposing duty to respect fundamental human rights, preserve law and order, act in full compliance with legislation and carry out the duties based on the principles of fairness and impartiality.

Establishment of Patrol Police



- ✓ The Patrol Police Department has been established with new mandate and new procedures which contributed much to the activity and reform of the Criminal Police Department;
- Creation of the patrol police has made serious influence on the indicators of the opening of crime and raised the rating of the police in the society;
- ✓ Most important was the creating of the 022 hot line radio centre, the operators of this service help the society during 24 hours.

Establishment of new type Neighborhood Police



✓ In 2005 has begun formation of the new public oriented type of district police that has become the connecting chain between the law enforcement agencies and society and gave the ministry possibility to prevent crime effectively.

Neighborhood Police

- ✓ Since 2006 the special law on Domestic Violence has been adopted
- ✓ The Ministry of Internal Affairs
 effectively participates in widespread
 and coordinated interagency activities
 directed against crime





renovated and equipped with modern technical devices;

All police officers and relevant structural units of the Ministry are now provided with modern technical equipment.





Crucial reform of Police Education system



- ✓ Every single police officer has to undergo the integrity check and qualification test followed by intensive training and retraining courses within the Academy of the MoIA.
- Academy is the education centre of MoIA equipped with comprehensive library, experienced staff and modern technologies necessary to raise new generation of professional and intelligent police officers.
- ✓ The specialized baseline curriculums and tactical trainings ensure both general and targeted education which is important for different sector police officers.

Crucial reform of Police Education system



- ✓ Applicants who successfully pass interviews are enrolled in the preparation courses of the Academy of the MoIA The specific questionnaires make possible to evaluate the following characteristics of the candidates:
 - social behavior of person ,
 - sociability,
 - adequate self –assessment skills,
 - responsibility,
 - self-control,
 - skill to make good impression,
 - types of means to achieve success,
 - management potential,
 - impulsiveness,
 - possible behavior in tense situations.

Crucial reform of Police Education system



- The system of training and recruiting of police has been absolutely changed.
- ✓ The MoIA Academy has set up the unified selection standard for applicants –future police officers, which consists of two parts:
 - 1. Tests in general skills;
 - 2. Interview.
- ✓ Along with the tests, observation of the personal characteristics of a candidate is also conducted by psychologists, as well as by lecturers. The final assessment of a candidate is determined by test results, the opinions of lecturers, and recommendations covering practical part of training.

Outcome of the reform



- Percentage of serious crimes reduced significantly, while some of these offences like mafia-type networking, kidnapping, racketing and forced disappearance have been elevated totally;
- ✓ In regard to stabilization of criminality MolA upgraded to the next level of actions such as intensive preventive activities;
- ✓ According to the results of different organizations including the joint research of the UNOMIG, Swiss Agency of Cooperation and Development (SDC), and Institute of Public Opinion (IPO) already in 2005 public trust in police reached 74.7 % versus bellow 10% before 2002;

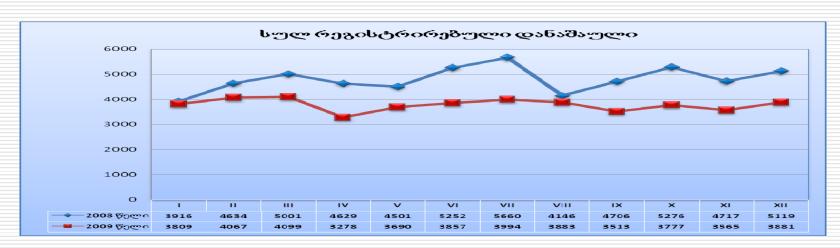
Outcome of the reform



- ✓ Nowadays, for the better coordination of the social security most important is cooperation and support of the citizens, NGOs and private sector with the state institutes;
- ✓ Transparency of activities, accent on the protection of human rights, access to information – these are the main principles on which the ministry is going to continue its activities.

Statistics on criminal cases

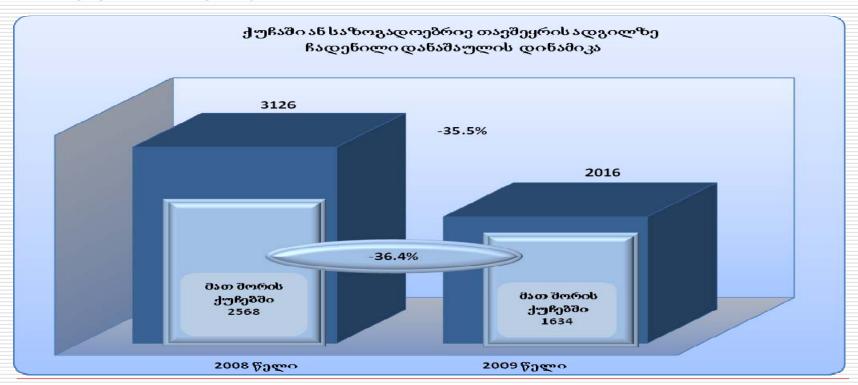
- Total number of registered crimes in 2008 and 2009
 - **2008**
 - 2009



	2008			2009				% Danaantiga
	Registered crime	Opened	prevention	Registered crime	opened	prevention	Decreased	Percentige
Total number of Crime	44644	20934	46.9	35949	17659	49.1	-8695	19.5%

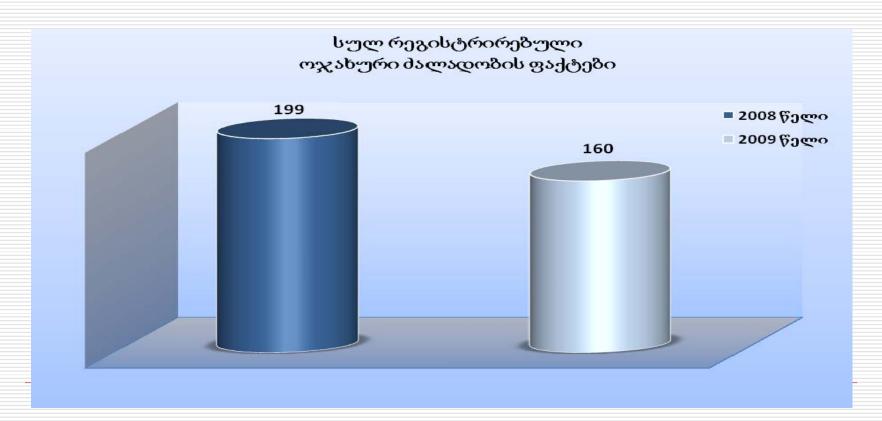
Dynamics of Crimes conducted in public places during 2008 and 2009

- 2008 3126
- > 2009 2016



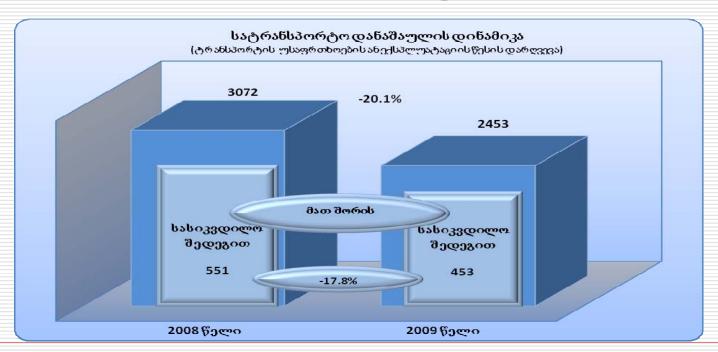
Cases of Domestic Violence registered in 2008-2009

- > 2008 199
- > 2009 160



Traffic Crimes

- > 2008 3072 Lethal ending 551
- > 2009 2453 Lethal ending 453





Role of the OSCE in the reform



- Starting from the 1st September of 2005 the MIA in close cooperation with the OSCE Mission to Georgia has begun realization of the projects of assistance to the Georgian police;
- Needs assessment and elaboration of Community Policing concept for the Ministry of Internal Affairs of Georgia;
- Long term project on training of Police officers in Community Policing;
- Renovation and equip the district police buildings with modern techniques;
 - Donation of various equipment for the Patrol Police and Neighborhood Police.



✓ Capacity building of MIA Academy:

- Establishment of English Language training center;
- Elaboration of manual for neighborhood police to teach in schools;
- Renovation of the 1st floor of the Academy;
- CPI Test adoption for the recruitment process at the academy;
- Purchase of special software for computer based test process;
- Donation of various IT equipment and techniques for teaching purposes;



School Wardens

- ✓ The Minister of Education and Science, Dimitri Shashkini awarded with the certificates public school Wardens, who were trained at the Academy;
- ✓ The future Warden developed the practical skills, took the psychological and theoretical courses during the two weeks;
- The Wardens will enter Tbilisi ten pilot schools from April 15. The group, formed with two men and one woman will maintain the order, prevent crime and conflicts and provide the schoolchildren with any kind of help;
- ✓ The goal of the new initiative of the Ministry is to ensure the safety of the children during the educational process.









QUESTIONS?