“Support to Government Agencies in Fighting Corruption in Kyrgyz Republic”
Support to Government Agencies in Fighting Corruption

• **Problem Description**
  - High corruption level (CPI 2009:162/180)
  - Lacking transparency & accountability
  - Corruption has resulted in economic, social & political instability

• **Corruption victims**
  - Government
  - Citizens: the most vulnerable and poorer
  - Poorly paid officials
  - Public employees
  - Business community
Support to Government Agencies in Fighting Corruption

• **Overall Objective:**

  • Assisting the Customs Agency to provide services of required quality to citizens and foreigners passing through customs at the airport and at land crossings

• **Specific Objective:**

  • Targeted hotline and public awareness campaign at the airport “Manas” and Ak-Jol Custom House
Project Activities

ISH Assessment

PAC Assessment

Creating a friendly environment while crossing the border

Public Awareness campaign

Providing 10 days training

Establishing Anticorruption Hotlines
1. Custom rules and procedures, laws, regulations
2. Training of the Hotline Staff
3. Dissemination materials
Project Outputs

- Database Designed
- Information Disseminated
- Hotline Operationalized
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Citizens Calls Data

- Judiciary - 2.33%
- Business - 9.30%
- Local Government - 6.98%
- Ministries and Agencies - 6.98%
- Border Control - 6.98%
- Militia, Ministry of Interior - 4.65%
- Customs Control - 48.84%
- Interim Government - 13.95%

- # of calls received – 73
- # of consultation provided - 56
- # of letters sent to the Government and other organizations – 12
- # of answers received - 5
OSCE ADDED VALUE

Building capacity of the CA & ABC staff

Giving citizens chance to tell

Improve citizens’ oversight of what the government is doing.

Help citizens learn how public systems are supposed to work
Condition for Successful Implementation

• OSCE invaluable role in project implementation
• Team effort
• Smooth and coherent implementation
• Partnership between the Customs Agency and the Anticorruption Business Council built on the Memorandum of Understanding
• Interim Government support