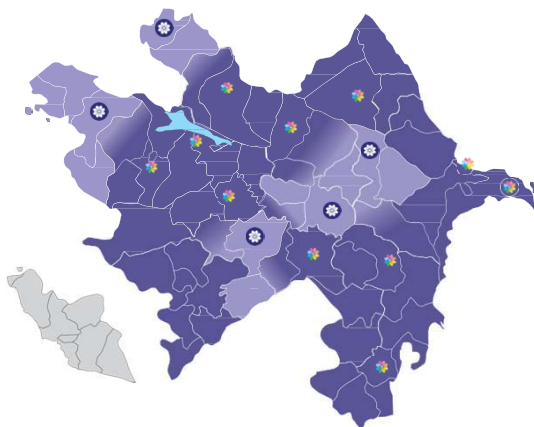


STATE AGENCY FOR PUBLIC SERVICE AND
SOCIAL INNOVATIONS UNDER THE PRESIDENT
OF THE REPUBLIC OF AZERBAIJAN



www.vxsida.gov.az
www.asan.gov.az

Actual coverage: 75.5 %



2018

 | **15** centers

 | **1** train

 | **10** mobile buses

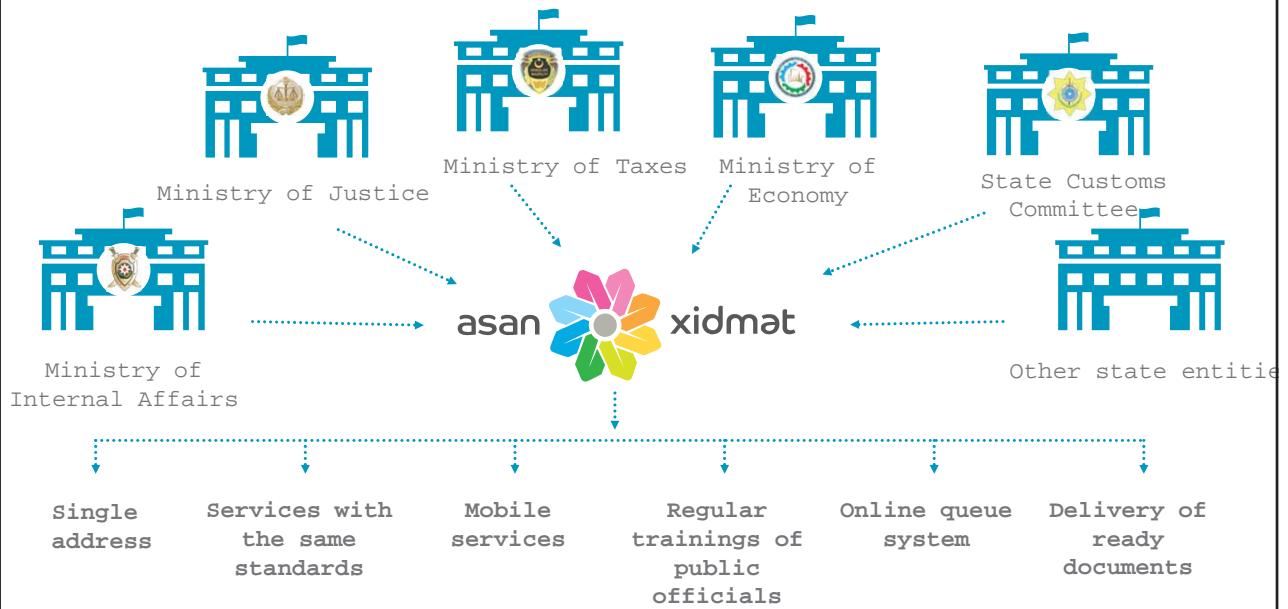
5 upcoming centers in 2019

6 years

- Over **26 million** applications

- Citizens' satisfaction
99.4%

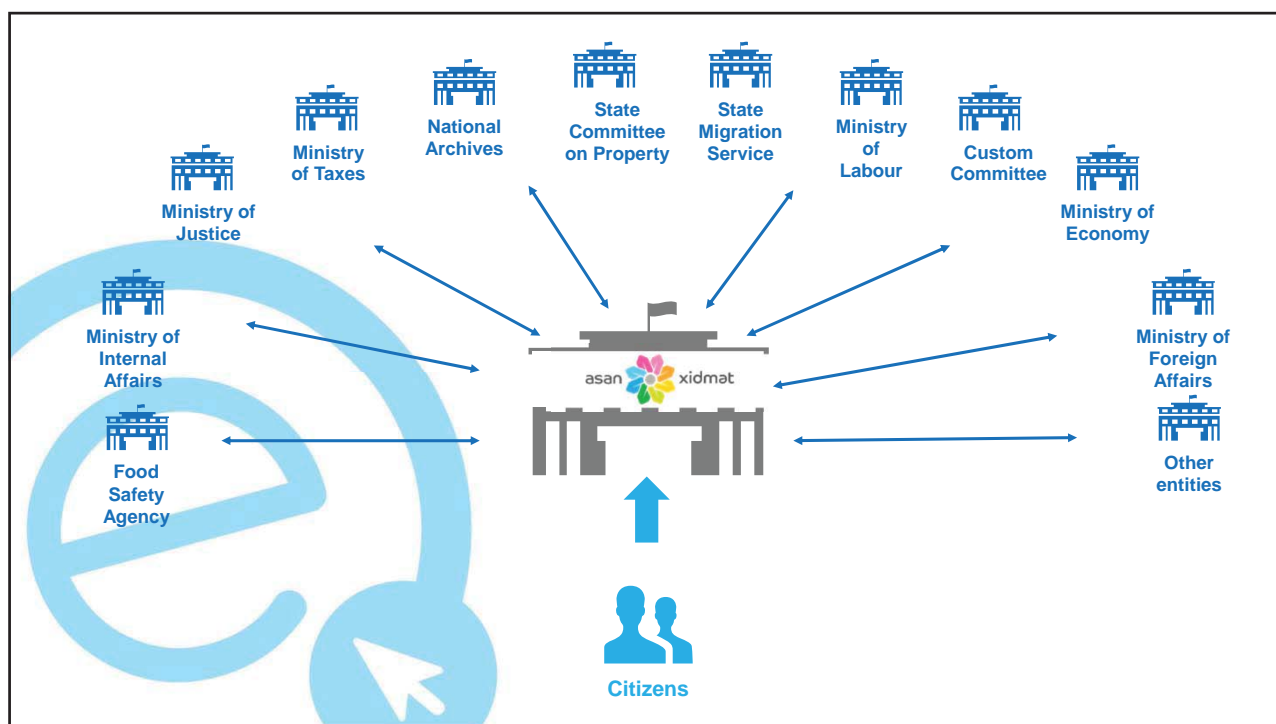
One stop shop for public services

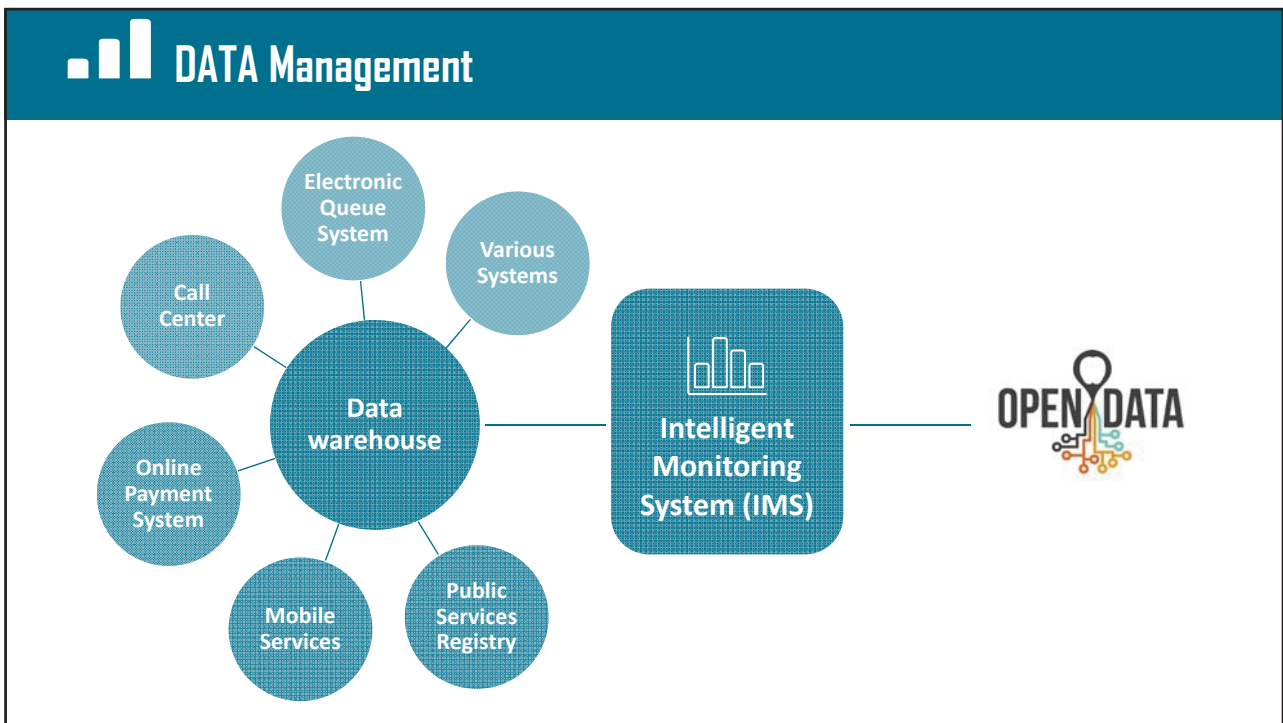
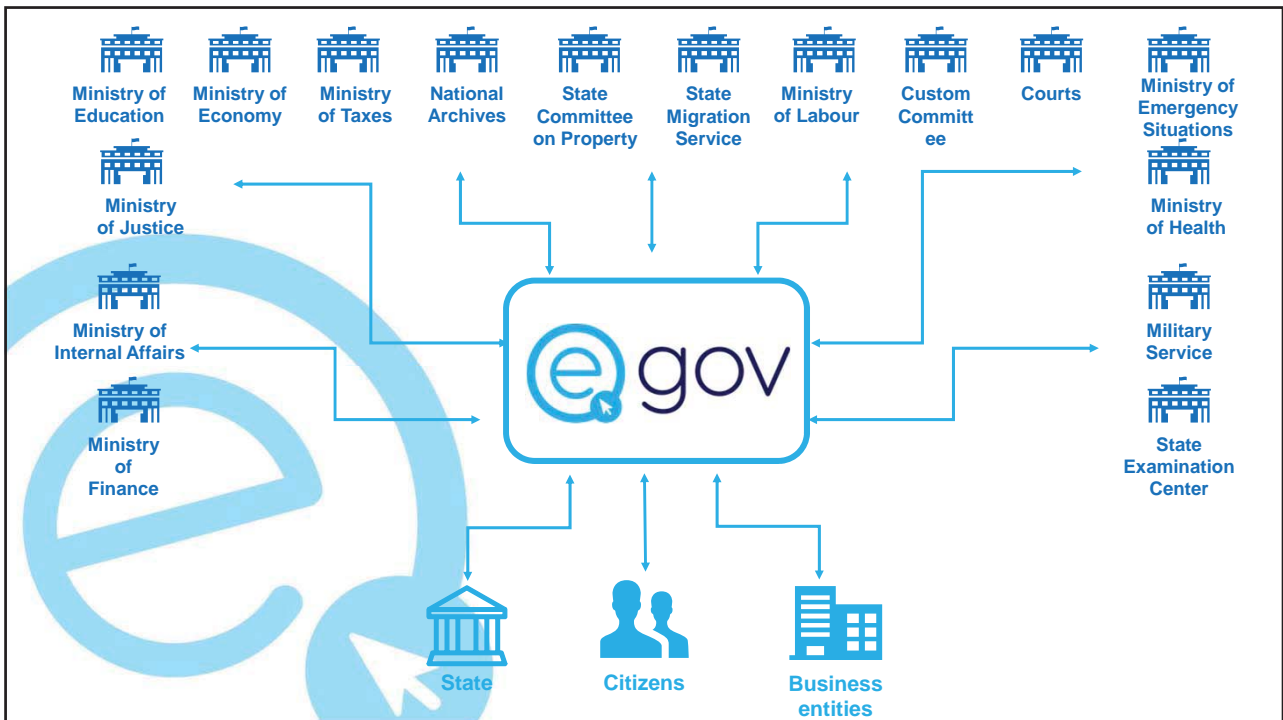


$$\begin{array}{ccccc}
 \text{135 services} & & \text{185 services} & & \text{320 services} \\
 \text{12 public organizations} & + & \text{32 private organizations} & = &
 \end{array}$$



Over **1,6 million** applications to
“Mobile Services”



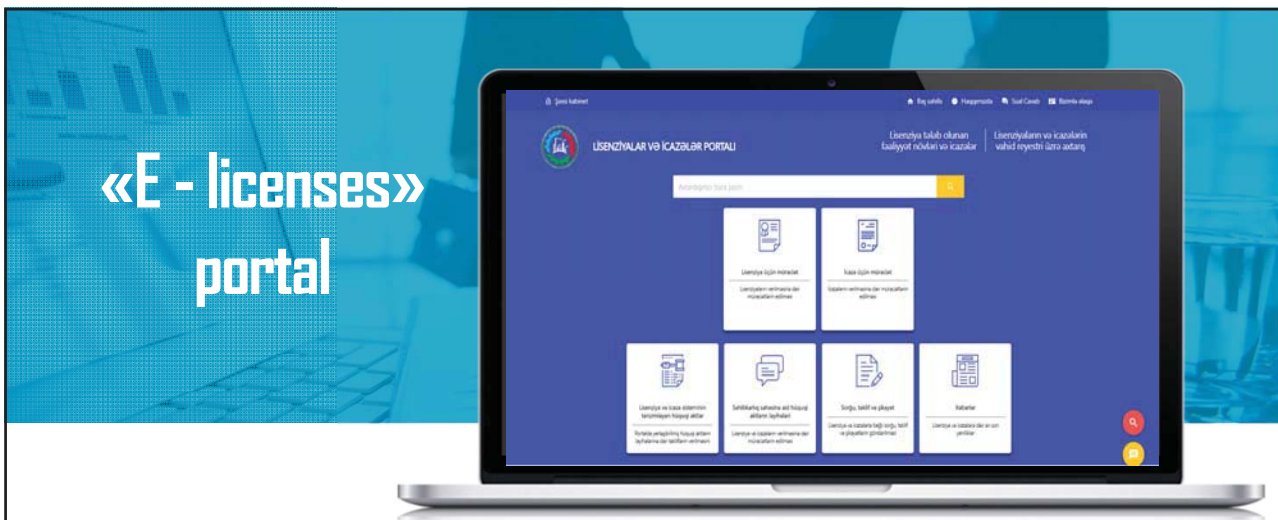




E-visa in 3 steps:
Survey → Payment → Download

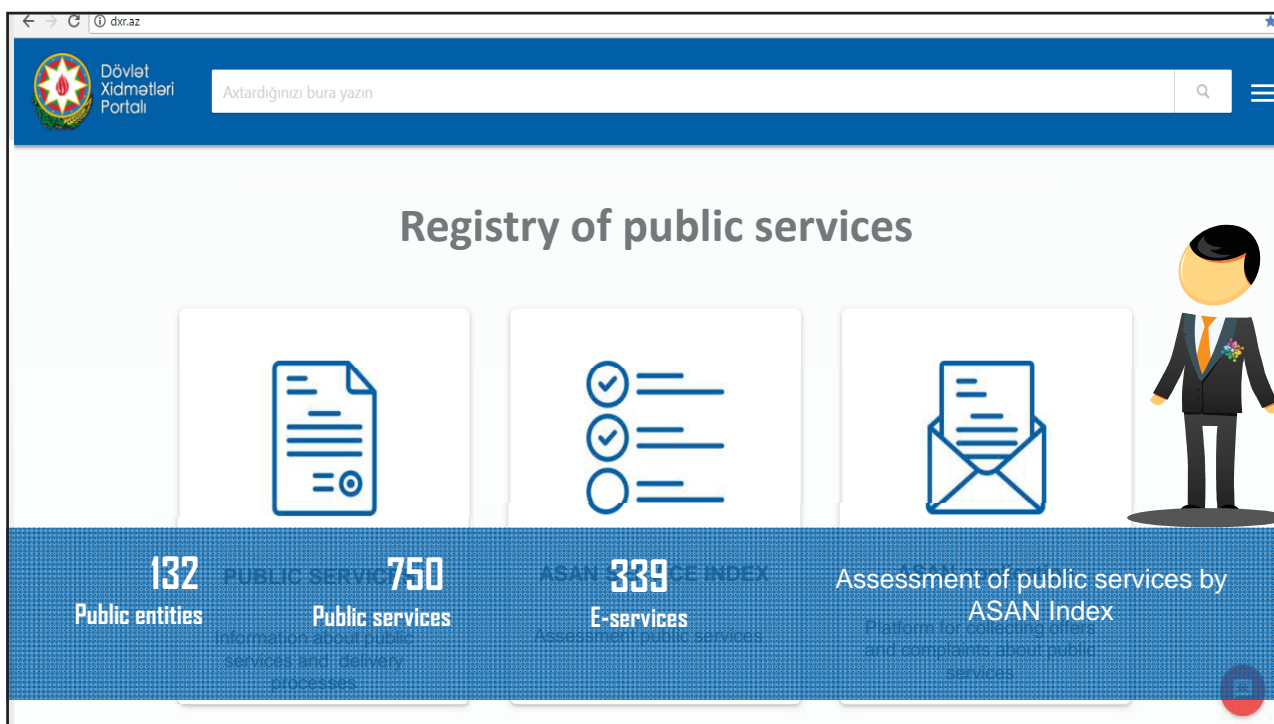
asan viza

- 95 countries
- 3 steps - 3 minutes
- 3 days / 3 hour
- 900,000+ applications



«E - licenses» portal

- Simplify the licensing process
- Transfer of processes to electronic environment
- Integration of related systems



INTERNATIONAL COOPERATION

8	2
Memorandums with countries	Memorandums with international organizations
100	700
Visit as the country representative	Meeting with the foreign delegations
100	54
Information in international media	Presentation of ASAN Service in the countries



International Achievements

“ASAN service” received the 1st place with the special prize in the category of

“Improvement of the public service delivery” and awarded with a diploma.



ISESCO
established ASAN Award



STATE AGENCY FOR PUBLIC SERVICE AND SOCIAL
INNOVATIONS UNDER THE PRESIDENT OF THE
REPUBLIC OF AZERBAIJAN



Thank you for your attention!



\ ASANxidmat



\info@asan.gov.az



twitter.com/asanxidmat