



Organization for Security
and Co-operation in Europe



Almaty, 12 July 2010

Regional Seminar on Promoting Integrity in Customs and Border Services in Central Asia and the South Caucasus

Organised by the Office of the Co-ordinator of OSCE Economic and Environmental Activities and the OSCE Centre in Astana in co-operation with the World Customs Organization and the Customs Committee of the Republic of Kazakhstan

Working languages will be English and Russian with simultaneous interpretation

PROGRAMME

12-13 July 2010

**“Hotel Kazzhol”, Gogol Street, 127/1
Almaty, Kazakhstan**

MONDAY, 12 JULY

08:30 – 09:30 REGISTRATION

09:30 – 10:30 OPENING REMARKS

Moderator: Mr. Gabriel Leonte, Head of the Economic and Environmental Forum Unit, Office of the Co-ordinator of OSCE Economic and Environmental Activities, OSCE Secretariat

- **Mr. Serzhan Duisebayev**, Deputy Chairman of the Customs Control Committee, Ministry of Finance of the Republic of Kazakhstan
- **Mr. Askar Kuttykadam**, Deputy Head of Task Force, Kazakh 2010 OSCE Chairmanship, Ministry of Foreign Affairs of the Republic of Kazakhstan
- **Ambassador Alexandre Keltchewsky**, Head, OSCE Centre in Astana
- **Ms. Patricia Revesz**, Integrity Development Officer, Capacity Building Directorate, World Customs Organization (WCO)

10:30 – 11:00 COFFEE BREAK

11:00 – 13:00 SESSION I: INTEGRITY AS A TOOL TO PROMOTE ECONOMIC DEVELOPMENT

Moderator: Ms. Patricia Revesz, Integrity Development Officer, Capacity Building Directorate, World Customs Organization (WCO)

Speakers:

- **Mr. Roel Janssens**, Economic and Environmental Adviser, Office of the Coordinator of OSCE Economic and Environmental Activities, OSCE Secretariat
- **Ms. Olga Zudova**, Senior Legal Advisor, United Nations Office on Drugs and Crime (UNODC), Regional Office in Tashkent
- **Mr Giedrius Cininas**, Head of Internal Investigation Service, Lithuanian Customs

Selected topics:

- Interlinkages between fighting corruption and economic development, including the potential to attract increasing levels of Foreign Direct Investment
- An overview of existing legal instruments and conventions linked to the fight against corruption and challenges related to their ratification and implementation, concrete examples and statistics.

Questions and answers

12:30 – 14:00 LUNCH BREAK

14:00 – 16:00 SESSION II: THE DEVELOPMENT AND IMPLEMENTATION OF NATIONAL STRATEGIES AND APPROPRIATE REGULATORY AND INSTITUTIONAL REFORMS BASED ON INTERNATIONAL BEST PRACTICES

Moderator: Mr. Gabriel Leonte, Economic and Environmental Adviser, OSCE Secretariat

Speakers:

- **Ms. Patricia Revesz**, Integrity Development Officer, Capacity Building Directorate, World Customs Organization (WCO)
- **Ms. Natalija Radelj Mehle**, Head of General and Legal Affairs Division, General Customs Directorate, Customs Administration of the Republic of Slovenia
- **Ms. Edwige Presle-Weiss**, Project Manager, Politico-Military Department, OSCE Centre in Bishkek
- **Ms. Enkeleda Hitaj**, Head of Training and Ethics Division, Albanian Customs Directorate

Selected topics:

- International best practices promoted by the WCO
- Best practice examples from across the OSCE region

Questions and Answers

16:00 – 16:30 **COFFEE BREAK**

16:30 – 18:00 **SESSION III: PARTNERSHIP WITH THE PRIVATE SECTOR – A KEY ELEMENT TO FIGHTING CORRUPTION IN CUSTOMS AND BORDER AGENCIES**

Moderator: Mr. Roel Janssens, Economic and Environmental Adviser, Office of the Co-ordinator of OSCE Economic and Environmental Activities, OSCE Secretariat

Speakers:

- **Mr. François Vincke**, Head Anti-corruption Commission, International Chamber of Commerce (ICC)
- **Mr. Ilya Segal**, Executive Director, Kazakhstan Freight Forwarders Association
- **Ms. Elena Anfimova**, Communication Officer, International Road Transport Union (IRU)
- **Ms. Nuripa Mukanova**, Secretary General, Kyrgyz Anti Corruption Business Council

Selected topics:

- The need to intensify and strengthen co-operation, consultation and information sharing with private sector stakeholders, identifying areas of vulnerability
- Potential development of joint Customs/private sector anti-corruption initiatives
- Recent government undertakings and private sector views on the current situation

Questions and answers

18:00 – 18:15 **WRAP UP OF DAY I**

Facilitators: OSCE/WCO Representative(s)

- Exchange of views with participants based on the sessions of the first day
- Identification of preliminary recommendations and priorities for future work

19:00 **DINNER RECEPTION HOSTED BY THE OSCE**

TUESDAY, 13 JULY

09:30 – 11:00 SESSION IV: EFFECTIVE METHODS USED BY CUSTOMS TO FIGHT AGAINST CORRUPTION: PERFORMANCE MEASUREMENT AND PRACTICAL EXAMPLES

Moderator: Ms. Edwige Presle-Weiss, Project Manager, Politico-Military Department, OSCE Centre in Bishkek

Keynote Speaker: Mr. Gaël Raballand, Senior Economist, World Bank

Selected topics:

- Why is it necessary to develop a new professional culture when engaging in a Customs reform knowing that corruption prevents officers from taking full ownership of such reform
- Why is it necessary to better inform the public and provide opportunities to complain?
- How can performance measurement support the new professional culture
- Performance measurement as a tool to enhance dialogue between Customs and the private sector

Questions and answers

11:00 – 11:30 COFFEE BREAK

11:30 – 13:00 SESSION V: AUTOMATION AND THE USE OF ICT AND NEW TECHNOLOGIES AS USEFUL TOOLS TO MINIMIZE OPPORTUNITIES FOR CORRUPTION

Moderator: Mr. Serzhan Duisebayev, Deputy Chairman of the Customs Control Committee, Ministry of Finance of the Republic of Kazakhstan

Speakers:

- **Mr. Dmitry Godunov**, Trade Facilitation Expert, ASYCUDA Programme, Division on Technology and Logistics, UNCTAD
- **Mr. Jonathon Hornbrook**, Programme Director, “Support to regional economic co-operation in Central Asia”, German Technical Cooperation (GTZ)

Selected topics:

- The use of technology, including in a light of limiting the opportunities for inappropriate use of official discretionary power
- Maximize integration of Customs activities with other border related government agencies dealing with border issues to provide genuine single window capabilities
- Availability of necessary hardware and equipment

Questions and answers

13:00 – 14:30 LUNCH

14:30 – 15.30 SESSION VI – CONCLUDING PANEL DISCUSSION: IDENTIFICATION OF NATIONAL TAILOR-MADE FOLLOW-UP ACTIVITIES

Facilitator: OSCE/WCO Representative(s)

- Discussion with participants based on a prepared list of questions/topics
- Discussion on the recommendations emerging from the Seminar deliberations (Session I-V) and identification of priorities for future work and possible national follow-up projects

15:30 – 16:00 CONCLUSIONS AND CLOSING REMARKS

- **Mr. Serzhan Duisebayev**, Deputy Chairman of the Customs Control Committee, Ministry of Finance of the Republic of Kazakhstan
- **Ms. Patricia Revesz**, Integrity Development Officer, Capacity Building Directorate, World Customs Organization (WCO)
- **Mr. Roel Janssens**, Economic and Environmental Adviser, Office of the Co-ordinator of OSCE Economic and Environmental Activities, OSCE Secretariat