Please find attached the presentation by Mr. Maurizio Busatti, Chief of Mission, Tirana, IOM, delivered to the Session IV (*Providing services for migrants*), of the 13th OSCE Economic Forum, Prague, 23 - 27 May 2005.
Providing Services to Migrants

Assisting countries of origin to provide relevant information and training to potential migrants and to create migrant service centres

Countries of origin: availability of information and services to migrants

Constraints:
- Lack of technological structure, facilities
- Financial and human resource shortages
- Concept of “classified information”

Practical implications: creation of Migrant Service Centres in the countries of origin

Main focus:
- Research, compilation, verification and dissemination of information to migrants
- Direct services to migrants: counseling, provision of training
- Capacity building of governmental structures to provide service to migrants
- Data collection
Information and Services to potential migrants

Information
- Decision-making
- Pre-departure
- Transit
- Stay

Services – training
- Administrative orientation
- Vocational training
- Language training
- Cultural orientation

Centres providing information and service to migrants

- EC funded IOM Migrant Service Centres in the Western Balkans
- OSCE IOM information resource centre for migrants in Dushanbe, Tajikistan

Information and Services to returnees

Information
- Pre-return
- Post return/reintegration

Services
- Direct services
- Referral services
Future

- Links with Governmental and non-governmental local organizations
- Gradual hand over of the provision of the services to local partners
- Provision of services to migrants by the local structures in the countries of origin

Conclusions

- Migrants should have access to information and training in the countries of origin
- Creation of migrant service centers is an efficient way of meeting the needs of migrants
- Through the cooperation of International organizations and local government and non-governmental stakeholders provision of services to migrants shall be ensured

Providing Services to Migrants

Thank you for your attention!