GENERAL INFORMATION

Transport
Public transportation options from Vienna International Airport to the city centre by train or bus options can be found at:
http://www.oebb.at/file_source/reiseportal/leistungen-und-services/4-mehr-als-zug/Anreise%20zum%20Flughafen%20Wien/Anreise%20aus%20Wien/Folder%20Vienna-City-Centre.pdf
Further information about Vienna’s extensive public transportation network can be found online at: https://www.wienerlinien.at/eportal3/ep/tab.do?tabId=0
Information about taxi/cab service in Vienna can be found at:

Arrival by Plane
There are daily regular flights to Vienna from a large number of European cities. There will be a Ministerial Council welcome desk in the arrival hall of Terminal 3 as of Monday, 4 December 2017. For information on Vienna Airport see http://www.viennaairport.com/en.

Visa Requirements
Visa requirements must be met before arrival in Austria. We invite accredited journalists to make their own visa arrangements as soon as possible.

Accommodation
Until 21 October 2017, media representatives can make reservations for hotel rooms in Vienna through a dedicated online booking platform (EVENTSAIR). The dedicated link for reservations was circulated via media advisory. After the expiration of the deadline, media representatives are kindly asked to make accommodation arrangements on their own.

Currency
The official currency in Austria is the Euro. The Euro exchange rate can be found at: https://www.ecb.europa.eu/stats/exchange/eurofxref/html/index.en.html
It is recommended to have a small amount of cash (around 50 Euros) on hand upon arrival or to change money at the airport or railway station for immediate expenses. Automated teller machines (“Bankomat”) are available at the airport entry hall as well as on the OSCE conference premises; they accept many but not all foreign cash or credit cards.

Business Hours
Shops are generally open from Monday to Saturday from 9:00 to 18:00, though times may vary. On Sundays and public holidays many shops are closed. Friday, 8 December is a public holiday.

Banks and Credit Cards
Most banks are open from Monday to Friday from 9:00 to 16:00. Almost all banks have automated teller machines that accept overseas bank cards and are accessible from outside (look for the “Bankomat” sign). It is recommended to check with the issuing bank before departure whether a bank card is valid in Austria. Credit cards, such as American Express, MasterCard and Visa are widely accepted in Austria.
**Electricity Supply**
The electric current used throughout Austria is 230 volts AC, 50 Hz (continental European standard). Wall outlets are compatible with most other continental European plugs.

**Climate**
In December, the temperatures in Vienna are usually around 5°C with low overcast skies prevailing and a likelihood of rain or even snow.

**Time**
UTC/GMT +1 hour

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**CONTACT INFORMATION**

**Media Team Contacts**

OSCE Communication and Media Relations Section
OSCE Secretariat
Phone: + 43 676 71 74 592
Email: press@osce.org

*For inquiries concerning the topics of the meeting:*
Raphael LASSMANN
Spokesperson of the Austrian OSCE Chairmanship
Phone: +43 (0)50 11 50 4339
E-Mail: raphael.lassmann@bmeia.gv.at

*For inquiries concerning accreditation and organizational matters:*
Helene SPITZER
Press Officer of the Austrian OSCE Chairmanship
Phone: +43 (0)50 11 50 3395
Email: media@mc2017.at
Email: helene.spitzer@bmeia.gv.at

During off-hours and for emergencies only please call the following number: +43 1 90115 3320 (Austrian Foreign Ministry – on-call duty)

**Useful Links**
- [www.osce.org](http://www.osce.org)
- [www.osce.at](http://www.osce.at)
- [Austrian Public Transportation](http://www.autonat.at)
- Twitter Austrian OSCE Chairmanship 2017 [https://twitter.com/AUT_OSCE](https://twitter.com/AUT_OSCE)
- Webpage MFA Austria [Austrian Ministry of European, Integration and Foreign Affairs](http://www.mfa.gv.at)
- Facebook MFA Austria [Become a fan of the Austrian Foreign Ministry on Facebook](http://www.facebook.com/mfa.gv.at)
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