

Name of the Mission

<u>Project Title: Enhanced capacity-building of the Georgian police through training on community policing and elaboration of an advanced training curriculum</u>

General Information

Project No.: 131/ ExB-PMS-PMA/08 IA 1

Programme Name: Political & Military Aspects of Security &

Police Activities

Geographical Area: Georgia

Thematic Category: Police Assistance

Starting Date: 25 February 2008.

Ending Date: 25 May 2008.

Total Financial Requirements (in EUR): 50 000 EUR

Implementing Partner: Ministry of Internal Affairs of Georgia

Beneficiaries: Ministry of Internal Affairs of Georgia

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1. Background and Summary of Achievements

The project "Enhanced capacity-building of the Georgian Police through training on community policing and elaboration of an advanced training curriculum" had the main objective- to strengthen technical and academic capacities of the Georgian police in the field of community policing.

For reaching this objective the project envisaged two outputs as following:

- 1) to strengthen police capacity on community policing through training
- 2) to elaborate an advanced community policing training curriculum on the basis and experience of the already conducted basic trainings

To ensure the first output, 6 community policing training for active police officers, belonging to the criminal police, patrol police and neighbourhood police, on the basis of already existing and used community policing training curriculum, have been foreseen.

For the second output it was envisaged to elaborate an advanced training curriculum on community policing that could be used by the Georgian Police Academy in 2008, after revision of the general basic police training curriculum.

For the whole project, an overall goal of the OSCE PAP for Georgia to assist and support Georgian Police in launching professional culture and method of operation towards public-oriented, de-politicised and demilitarised institution, was set.

The project team consisted of an international expert Ms. Piret Palusoo, who was supported by a local interpreter/assistant Ms Thea Bolkvadze, driver –Mr Valodia Patenishvili and two instructors –Mr David Chegelashvili and Mr Mamuka Koiava from the Academy of the Ministry of Internal Affairs of Georgia.



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Office for the project team was placed in the premises of the Ministry of Internal Affairs of Georgia. International Relations Unit of the MoIA was the official contact point between the project team and the Ministry and its sub-institutions - Main Divisions and Regional Units of the MoIA.

Very close and day-to-day contact was established with the staff of the OSCE Mission to Georgia.

Within the project 3 weekly training courses in Tbilisi and Telavi with 59 participants and 2 daily seminars on community policing in Kutaisi and Batumi with 40 participants were conducted between 17 March and 15 May 2008.

All training sessions enjoyed very positive feedback from the participants. An insistent need for such type of awareness trainings, as well as refreshment training was also expressed.

Materials of an advanced training curriculum of Community Policing were elaborated and submitted to the staff of the Academy of MoIA.

2. Results and Performance

2.1 Implementation of planned activities

Training courses:

It was decided to use the basic community policing training curriculum, elaborated by the OSCE in spring 2007 for the Academy of Ministry of Internal Affairs of Georgia, for the CP trainings. Agreements with two experienced instructors from the Academy of MIA were made to conduct trainings. Both instructors had been trained during a special train the trainers courses (provided also by the OSCE Mission to Georgia) and had necessary skills to provide training courses according to the OSCE standards.

After discussions with the heads of the Academy of Ministry of Internal Affairs and the MoIA and because of several public holidays in April, only five training seminars were scheduled instead of planned 6 as per proposal. According to the requirements of the Academy, a week long gap was maintained between each weekly seminar.

20 participants were envisaged to participate in each training session. The division of participants from neighbourhood police and patrol police per group was equal.

Target regions for the trainings were set. Taking into account that 2007 community policing project had already embraced Samtskhe-Javakheti region and Tbilisi Didube-Chugureti and Vake-Saburtalo districts, the training seminars were planned for regional neighbourhood police officers and patrol police regional units in the following target areas:

- 1. Tbilisi Patrol Police Department and Neighborhood Police Department 17.03-21.03.2008
- 2. Tbilisi and Mtskheta-Mtianeti Main Division 31.03.-04.04.2008
- 3. Kvemo-Kartli Main Division and Kakheti Main Division 14.04-18.04.2008
- 4. Imereti, Racha-Lechkumi and Shida-Kartli Main Divisions 05.05.-08.05.2008
- 5. Adjara and Guria divisions 12.05.-16.05.2008.

Arrangements for reserving training venues for seminars were made by the project team, including gathering materials for quotations.



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Police chiefs of the regional main divisions about forthcoming training seminars were informed mainly by the project team. The project team met and had discussions with the director of the Patrol Police Department, the Head of Criminal Police Department of MoIA, Head of Neighborhood Police of Tbilisi, Head of Kakheti Regional Main Division, Head of Imereti Regional Main Division and the Head of Adjara Regional Main Division.

Participants of the trainings were nominated by their respective supervisors.

First and second training courses were held in Tbilisi in the conference premises of the hotel "Old Metekhi" on March 17-21st and March 31st to April 4th.

The following topics were discussed:

- background of community policing,
- main principles of CP,
- basic knowledge of crime prevention,
- gathering of information,
- neighborhood area profiling,
- analysis of area,
- questions about CP,
- problem-based policing,
- SARA method,
- some effective prevention methods,
- obstacles and traps in implementation of CP work.

All participants were equipped with handouts and reading materials. Lectures, group works, group presentations discussions, role plays were used as main training method. Participants were extremely active and proposed lot of discussion.

Each session lasted for 2 hours.

At the end of each seminar participants filled a feedback questionnaire.

In the evaluation form the majority of participants found the most beneficiary topics that dealt with

- SARA-method (it is used in problem-based police work)-16 respondents;
- Crime Prevention and its various methods -21 respondents;
- interaction with community, bringing police and citizens together- 8 respondents.

Participants of training courses were provided with certificates.

After the first training course the order of topics was slightly changed, also some topics were abbreviated, and some expanded based on the recommendations of the participants of previous seminars and recommendations of international expert.

The third training seminar was conducted in Telavi, from April 14th to April 18th in the conference premises of the hotel "Rcheuli Marani". This training course, which comprised 20 participants, was focused to Kakheti and Kvemo Kartli regional neighborhood police and patrol police officers from the same regions.

Fourth and fifth weekly seminars planned in May were cancelled because of official needs of the MoIA in connection with maintaining public order during pre-elections period. Planned weekly trainings were replaced with short one day seminars held on May 14th in Kutaisi and May 15th in Batumi. The 20 participants from Guria and Racha regions were provided with reading materials and handouts. Also the



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staff of Shida-Kartli neighborhood police was provided with learning materials and the project team had a meeting with the head of Shida-Kartli neighborhood police.

In feedback questionnaires participants were asked about the topics of community policing they missed in seminars and would have liked to add in future courses.

Participants brought up the following issues:

- 1. Additional topics related to police and community relations
- 2. Police relations with mass-media, participation of mass-media representatives in such kind of trainings
- 3. Improvement of different crime prevention methods and measures
- 4. Comparison of structure, responsibilities and duties of neighborhood police in developed countries
- 5. Participation of representatives of organizations dealing with community relations.
- 6. Work with juveniles and experience gained in foreign countries.

Advanced training curriculum:

In developing an advanced training curriculum the project team took into account the OSCE recommendations on developing training programs. The project team also studied materials of the basic training of community policing and followed the process of training conducted within the Project.

The outline of the advanced training program contains the following parts:

- 1. Revision. What is community policing? Problem based police work. Crime prevention.
- 2. Dealing with risk-groups
- 2.1. Gender issues
- 2.2. Domestic Violence awareness
- 3. Communication
- 4. Partnership
- 5. Building trust in society.
- 6. Community policing strategies and tactical plans.

The materials of the advanced training curriculum are available on CD's in the OSCE Mission and in the Academy of MoIA.

2.2 Project objectives: achievement, impact and relevance

The main project objectives were achieved partly, because of the organisational obstacles, mentioned in the report.

The project had a positive effect in raising knowledge about the community policing philosophy, and also created a possibility for participants to exchange their knowledge and expertise in that field. Many participants had understanding of at least some effective crime prevention methods or had some experience in working with risk groups, etc. So cascading these lessons among other students provided an extra value to the whole training. The Georgian police do not yet have a regular system of refreshment training for active police officers. Hence, the project contributed to fill this gap.

2.3 Sustainability

The basic training curriculum on community policing elaborated in 2007 and implemented in 2007 and 2008 within previous and current OSCE PAP will be taken into regular use in the refreshment / in-service training courses organised in cooperation with the MoIA and the Academy of MoIA.



The advanced training curriculum that has been elaborated within this project should be implemented in the training process of the Academy of MoIA.

Police officers trained within this project will exchange and cascade learnt ideas and methods within the subunits where they work.

As a follow up, all trained police officers should have a short seminar after 6 months (presumably in November 2008) organised by the Academy. Police Adviser of the OSCE Mission to Georgia should also take part and debrief police officers on their work experience, get relevant feedback and gain new ideas for further projects. The most active participants could also be selected for community policing quality group.

2.4 Horizontal issues

The MoIA as the main beneficiary of the project ensured the participation of police officers in the planned training activities. Participants were disciplined and showed sincere devotion to the learning process. Due to inappropriate timing for Georgian police related to pre-election period of May 2008, the project group could not conduct all planned weekly seminars in Kutaisi (Imereti region) and in Batumi (Guria and Adjara region)and replaced this with one day-length seminars in May 14th and May 15th correspondingly.

While elaborating and preparing the advanced training curriculum, the project team contacted the NGO "Anti-Violence Network in Georgia" (AVNG), which contributed with providing extra texts and case studies for developing the topic on domestic violence awareness.

3. Conclusions and Recommendations

The OSCE Mission to Georgia had provided a necessary input to the project. We used the basic training curriculum that has been implemented and adapted to Georgian police training system. Also the trainers employed within this current project had been trained during previous PAP projects.

Recommendations for the future:

- The project's main beneficiary should define all possible risks presumably before signing an agreement that could endanger its implementation, taking into account the overall political situation.
- The concept of community policing in Georgia, drafted by the OSCE Mission to Georgia in 2007 needs further development into relevant policies and organisational adaptation at the Ministry of Internal Affairs of Georgia. under constant supervision of the Mission Police Adviser

4. Financial and administrative report

The OSCE quotation procedures for procuring elementary stationery for the project team, publishing training materials, arranging training venues were too time-consuming taking into account the tense project schedule.



5. Annexes

- Lists of participants
- Sample questionnaires
- Summary of feedback questionnaires
- Pictures from seminars
- Copy of advanced training curriculum