



If they care they share

Pluralism in a Digital Environment 30.09.2015

Vox Populi goes Selfie

1990, Thuringia

Chancellor Kohl with voters in Eastern Germany

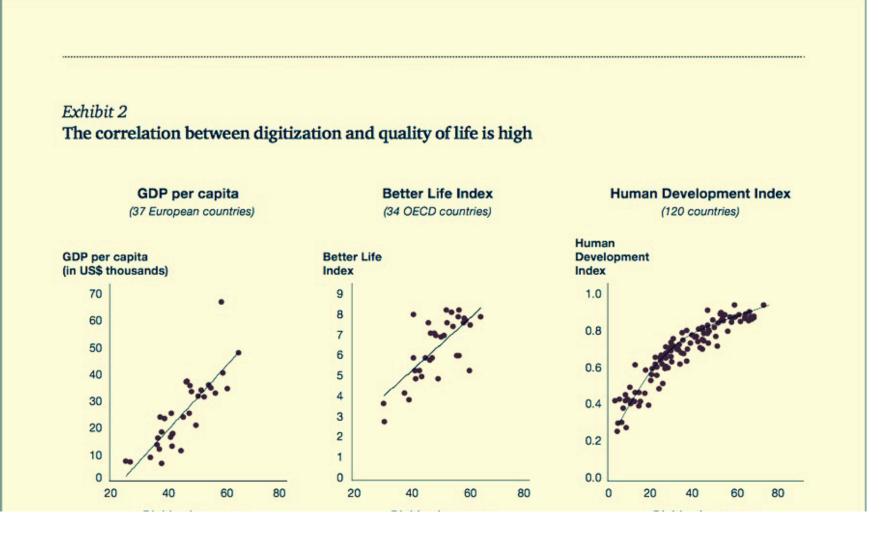
2015, Berlin

Chancellor Merkel with Syrian refugee





Digitization - Media Pluralism - Quality of Life



Digitization in Media: Prophecies fulfilled, more opportunities emerge

Digitalisation is transforming the whole television system, but terrestrial platform has certain particularities that endanger the pace and the outcome of its own transformation process.

(2008)



Different
paces

Production

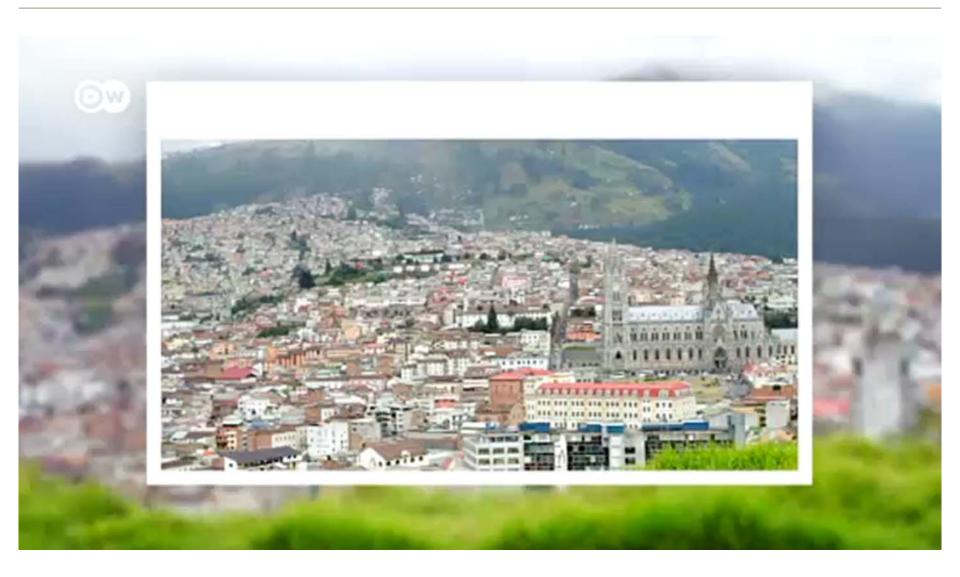
Distribution

Audiences

Viewing patterns

Equipment

Newsroom structure







Difficulties to seize the new opportunities:

- Long planning
- Commitment very uncertain
- No ressources for converged newsroom
- Resistance to digitize in the newsroom

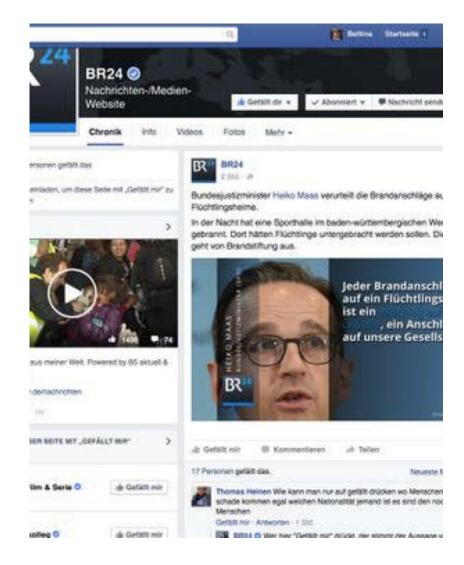
PSB Newsroom a mix of professional and personal

- New journalistic attitude:

News with journalistic standards for mainstream channels.

- Different rules in SoME:

Journalists publish their personl opinion and are direct in contact with their community.



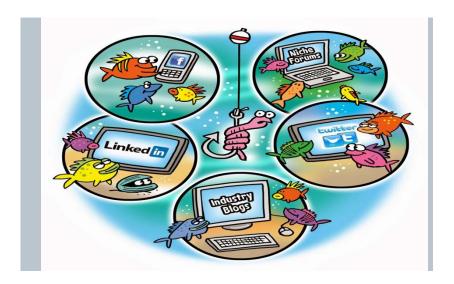
New critical success factors:

Distributed content instead of exclusivity:

"Today the news lives where you live"

" If it cares, it shares"





- New roles for journalists:
- No longer gatekeeper of information,
- but community relationship manager
- Verification of sources on both sides



- Journalists in newsrooms, are overwhelmed by dealing with commentaries, receive threats
- Instead of useful comments from users there is hate speech and conspiracy theory
- Dealing with trolls is on the expense of dealing with good comments



Countermeasures

In newsrooms: early warning systems for shitstorms & bevahiour codices

- Media Journalism

- Media self regulation institutions
- MIL







Perlen aus Freital

Besorgte Bürger zeigen sich von ihrer allerbesten Seite. Gesammelt von Christopher (^cm) und Frederik (^fo)

KONTAKT BEITRÄGE EINREICHEN ARCHI



Verpasse niemals einen Eintrag!

- Public anger caused by anonymous haters
- Russians shocked as banned Western food destroyed





Outlook

- Media users are not passive and should be integrated in media development
- Support for new functions in the newsroom
- The biggest changes are still to come..





Bettina.ruigies@dw.com