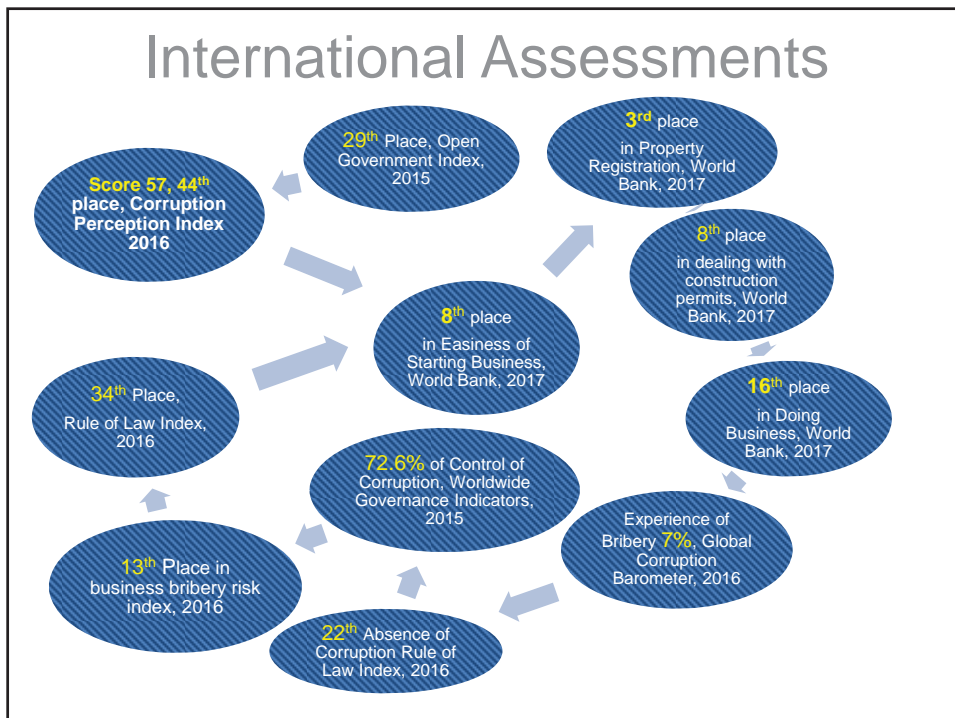


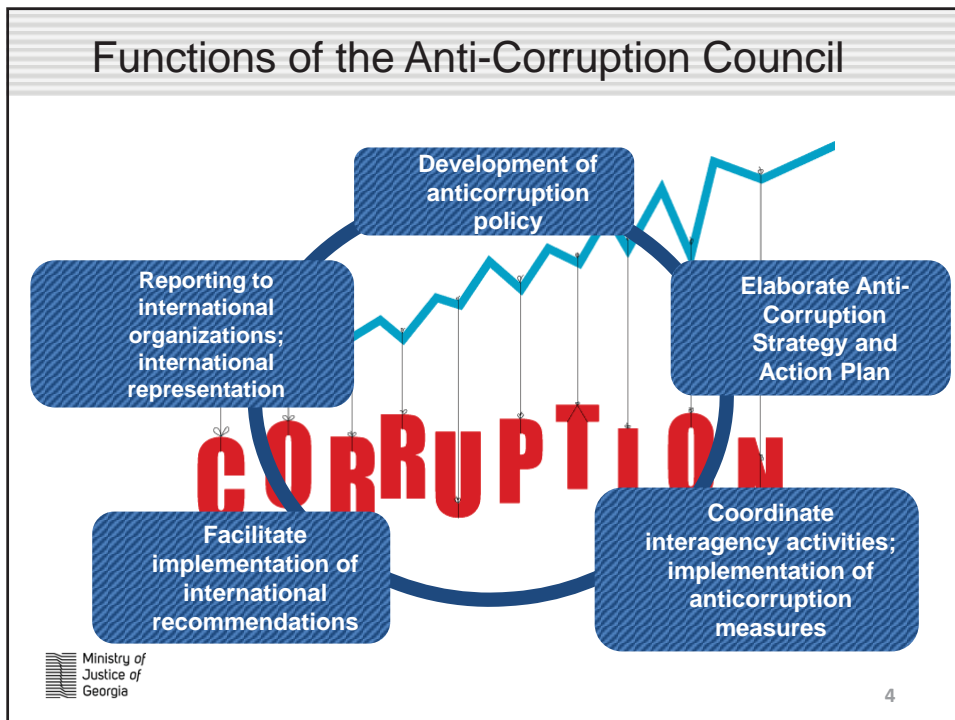
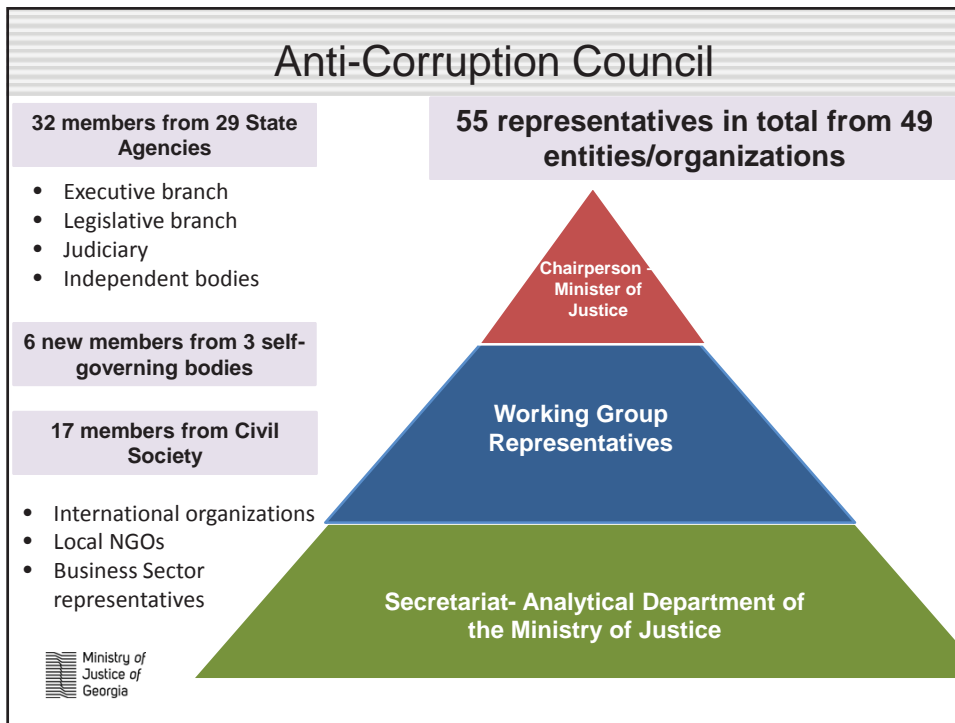
Ministry of  
Justice of  
Georgia

**Enhancing good governance,  
transparency and the fight against  
corruption through digitalization**

Success Stories of Georgia

**Gvantsa Meunargia**  
22.01.2018





## Open Government Partnership

Member from 2011

Co-chair from 2017

3<sup>rd</sup> Action Plan



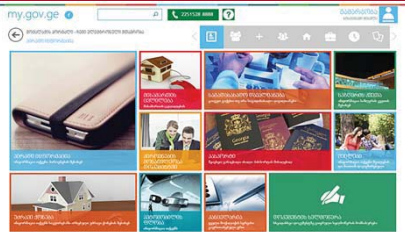
## Rebooting Public Service Delivery – The Public Service Hall



“Everything in One Space”

- ➔ Public Service Hall a Georgian trademark
- ➔ “one-stop-shops”
- ➔ 400 public services
- ➔ more than 20,000 customers on average
- ➔ 6 million customers annually in a country of 3.7 million

## MY.GOV.GE – CITIZEN'S PORTAL



- 40,000 registered individual users
- 800 registered legal entities
- Currently only 56 e-services are available
- More informative service than transactional
- ePayment module is integrated
- Digital communication with 250 public agencies
- Most popular public portal in 2016

### Top 5 services:

- citizen's participation in civil acts (35%)
- Information on tax liabilities (18%)
- Information on Property registry (17%)
- Information on Border crossing (16%)
- Information from Car/vehicle registry (14%)

## Asset Declarations

Asset Declaration System  
[www.declaration.gov.ge](http://www.declaration.gov.ge)

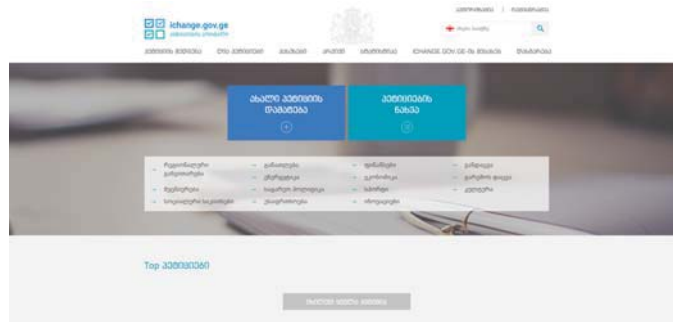
As of now, 6000 public officials  
are obliged to submit the asset  
declaration

Monitoring system of the  
public officials' asset  
declarations

# I-change



## Online Petitions System ichange.gov.ge



gov.ge

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Georgia

# Thank You!



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Justice of  
Georgia